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Comisiynydd yr Heddlu a Throseddu ar gyfer Gwent | Police and Crime Commissioner for Gwent: Ian Johnston QPM

The Rt Hon Theresa May MP Home Secretary Home Office 2 Marsham Street LONDON SW1P 4DF

5th January 2016

Dear Home Secretary,

HMIC Inspection: PEEL: Police Effectiveness 2015 (Vulnerability)

As required by statute, I am writing to you with my comments on the HMIC report on PEEL: Police Effectiveness 2015 (Vulnerability).

I would like to take this opportunity to welcome this report which reflects the progress made by Gwent Police in addressing the following key areas:

- How well does the force identify those who are vulnerable and assess their level of risk and need?
- How well does the force respond to vulnerable victims?
- How well does the subsequent police action and work with partners keep victims safe?
- How well does the force respond to and safeguard specific vulnerable groups (missing and absent children & victims of domestic abuse); and how well prepared is it to tackle child sexual exploitation?

I am pleased to see that HMIC has deemed the Gwent position as 'Good' in all of these areas and that the report highlighted the fact that vulnerability and domestic abuse are clearly high priorities for Gwent Police and important to frontline staff.

I can confirm that great emphasis has been placed on the first point of contact that victims have with Gwent Police, with training being delivered in the Force Control Room to ensure that victims receive the most appropriate support and any necessary referrals at the onset. Frontline officers have also received additional training in relation to domestic abuse, child sexual exploitation and missing children.

I launched the Connect Gwent victims' hub earlier this year and this has also played a key role in addressing the needs of victims of crime. The hub aims to provide positive and lasting support to all victims of crime and is the first multi-service agency of its kind in Wales. I am satisfied to see that this has been acknowledged by the HMIC report

along with the increase in public confidence in Gwent Police and the overall satisfaction of victims of crime in the service they receive.

I am confident that Gwent Police is in a good position in this area and although the direction of travel continues to improve, both the Chief Constable and I realise that it needs to improve even further and we are fully committed to making this happen.

Yours sincerely

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Ian Johnston QPM Police and Crime Commissioner for Gwent

Cc: Wendy Williams, HMI Jeff Farrar, Chief Constable