

Police and Crime Commissioner for Gwent Decision	
PCCG-2021-018	Police and Crime Commissioner for Gwent Decision
Subject	Complaints File Inspection for 1 st April 2020 to 30 th September 2020
Summary	To record the decision of the Police and Crime Commissioner regarding the monitoring of complaints where Police Officers or Police Staff members have been subject of a complaint.

DECISION

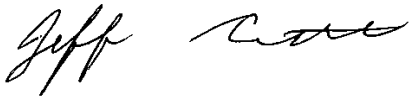
1. There is a statutory requirement for Police and Crime Commissioners (PCC) to monitor complaints against officers and staff within the force under the Police Reform and Social Responsibility Act (PRSRA) 2011. The role of the PCC is to ensure the correct process has been followed in relation to complaints made; the PCC is not able to question or request amendment to the outcome of the complaint.
2. An inspection of a random selection of Gwent Police's Professional Standards Department (PSD) complaint files received between the 1st April 2020 and 30th September 2020 was undertaken by the Head of Assurance and Compliance and the Governance Officer. The files were inspected in an electronic format on the Centurion System.
3. A comprehensive dip sample was undertaken for complaints recorded as non-schedule 3 complaints. These are low level dissatisfactions that are dealt with promptly by Gwent Police and are not formally recorded.
4. All complaints were found to be in order and no additional issues or trends were identified as a result of the process.
5. I am satisfied that the complaints examined from members of the public against Police Officers or Staff Members of Gwent Police have been properly dealt with by the Chief Constable.

Jeff Cuthbert B.SC., MDIPD, Police and Crime Commissioner for Gwent

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

Signed



Date

04.10.2021

Contact Officer

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Position

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Background papers

None