

Appendix 3a – Shared Resource Service Audit Update

February 2019 update:

We reported 50 open actions in November 2018. There have been an additional 2 audits completed so the total list is now 78 actions, of which 11 have been closed.

Of the 67 open actions:

- “ITSCM”
All 22 of the ITSCM actions are waiting on the appointment of the BCM role. The closing date is February 14th. The Board unanimously agreed that the BCM plan does not start until this decision has been made.
- “CCTV”
Of the 7 outstanding CCTV actions, 3 actions require Monmouthshire and Torfaen to decide if they want a separate SLA for CCTV. The meeting is schedule. The remaining actions require the return of the CCTV supervisor to progress from sick leave and agreement of 19/20 budget.
- “Virtualisation”
Of the 4 actions in the virtualisation audit, two are for Info Sec to action and two are reliant on the Gwent Police DR project.
- “Apps Support and Maintenance”
1 remaining action to be completed in April 2019 when the new Service Desk system goes live.
- “Information Governance”
The 1 remaining Info Governance action is for the F&G Board to action the MOU update.
- “Email”
The 1 remaining email action sits with the SRS. This is reliant on the Office 365 rollout across all partners.
- “Performance Management”
The remaining 3 actions are the responsibility of the SRS and scheduled during 19/20.
- “Mobile Device Management”
We received the draft exit report on Monday 11/02/19. There are 6 new actions
- “Identity and Access Management”
There are 22 actions, 7 are owned by Bridewell and being worked through the monthly risk meetings with SIRO. The rest are scheduled during 19/20