

ICV PERFORMANCE INDICATORS

OUTCOME: Effective oversight of the Independent Custody Visiting Scheme to ensure the rights, entitlements, health and wellbeing of detained people are upheld in Gwent police custody.

Performance indicators tend to fall into 6 areas: Frequency of Visits; weekday coverage; weekend coverage; immediate access to custody; number of detainees visited and quality of care. With that in mind, we also record the detention of young people with and without an appointed appropriate adult; the provision for religious and cultural requirements; people detained for mental health reasons; and near misses.

Most figures will be collected monthly with biannual reports. The performance measures identified in blue will be requested of the force by the Scheme administrator. The collected figures will form an evidence base that recognises the independence of the ICVs and provides data to challenge force performance and practice in the Gwent force custody suites.

Performance Indicators - 2021 - 2022	April	May	June	July	August	September	October	November	December	January	February	March
	Face to face visits ceased in March 2020 due to COVID 19 safety concerns and the alternative telephone monitoring trial commenced in early June 2020 - The Custody Ch/inspector provided weekly comprehensive updates during this time. Face to Face visits commenced in July 2021.											
Number scheduled visits	7	9	9	8	5	3	4	4	5	5	8	8
Number of actual visits during month	6	6	6	6	5	2	4	3	5	4	6	7
Number of visits to Ystrad Mynach in month	2	4	3	4	0	1	4	3	3	1	3	3
Number of people in custody during the visit to Ystrad	11	17	10	27	0	8	33	21	24	4	17	14
Number of visits to Newport in month	3	2	3	2	5	1	0	0	2	3	3	4
Number of detainees in custody during the visit to Newport	9	21	15	21	55	12	0	0	10	7	22	20
Total number of detainees in custody in Newport and Ystrad Mynach	20	38	25	48	55	20	33	21	34	11	39	34
Number of offered visits to detainees taken up over a month (represented as a %)	0%	11%	12%	10%	65%	85%	70%	62%	74%	73%	56%	71%
(Represented as a number)	0	4	3	5	36	17	23	13	25	8	22	24

Immediate access (1-5 mins) (over month)					4	1	4	2	3	1	5	6
Access delayed (5-15 mins) (over month)								1	1	2	1	1
Access delayed (over 15 mins) (over month)					1	1						
Access denied/ visit aborted (over month)										1		
Number of custody records accessed by visitors during visits (over month)											2	
Number of issues raised at end of visits with Custody Sergeants (over month)	0	2	3	5	7	21	8	3	11	8	14	10
Number of issues addressed immediately by Custody Sgt (over month)	0	2	3	2	7	21	8	3	11	8	14	10
Number of issues that need to be referred to the OPCC	4	1	1	2	0	0	0	1	0	0	1	3
Number of detainees involved in near misses	0	0	0	1	1	0	0	0	1	1	1	0
Number of deaths in custody	0	0	0	0	0	0	0	0	0	0	0	0
Number of detainees that required translators	47			36				40				
Number of aged under 18 detainees who were kept in detention post charge	4			6				2				

Number of aged under 18 detainees who were kept in detention post charge due to no alternative secure accommodation available	2		2		0							