

**MONITORING NUMBER: M-2015-007**

**OFFICE OF POLICE & CRIME COMMISSIONER**

**LEAD CHIEF OFFICER:** DCC Craig Guildford

**TITLE:** Annual Report on Data Quality of Crimes and Incidents

**DATE:** 26<sup>th</sup> May 2015

**TIMING:** Annual

**PURPOSE:** For Monitoring

**1. RECOMMENDATION**

1.1 For monitoring by the Police and Crime Commissioner.

**2. INTRODUCTION & BACKGROUND**

2.1 During March 2013 shortly after the launch of Niche RMS, the audit team undertook a number of benchmarking audits to establish compliance rates and to identify pinch points within the processes. These audits presented an average compliance against NCRS of 77%, at that time.

This report aims to map progress since that time and to look at how we will face the challenges of getting the compliance to an acceptable level.

2.2 The Data Quality Assurance Board has during this year:

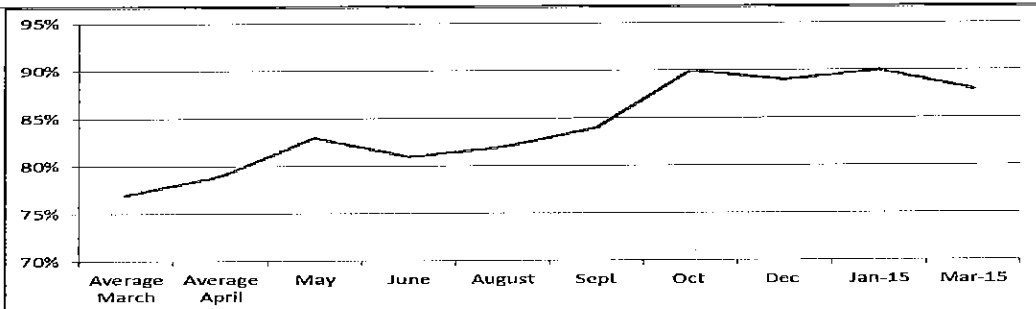
- Maintained the focus on Ethical Crime Recording.
- Bolstered the monthly structured Audit Plan and monitored it.
- Fed back the learning from Audits to the Force.
- Encouraged Crimes be recorded on same shift as reported.
- Implemented all recommendations from HMIC on their CDI Inspection.
- Continued NCRS/HOCR Training, particularly to specialist units and the Control Room.

**3. ISSUES FOR CONSIDERATION**

3.1 Progress made throughout 2014 - 15

NCRS Audits have been undertaken looking at a full day's incidents every six weeks or so, to monitor the Force compliance:

Average Compliance	Average Audit	May	June	August	Sept	Oct	Nov	Dec	Jan	Feb
77%	79%	83%	81%	82%	84%	90%	89%	90%	90%	88%



This demonstrates a significant improvement over the year.

Other indicators that show how we have improved our Data Quality and are recording crime more ethically are:

- Crime conversion rates from Incident to Crimes have increased from 70% in 2013 and have now steadied at 90%.
- Officers now accept crime recording decisions without challenge.

In terms of where we are at present, allowing for statistical variation, I estimate that we are between 87 - 91% NCRS Compliant.

In order to satisfy HMIC at future inspections we will need to achieve 90 – 94% compliance. I believe this figure is achievable provided we continue with our present successful strategy, and meet some interdependencies at 4 below.

A Performance Management report is being developed with Performance to monitor compliance with the new 24 hour time-scale. This will hopefully be in place in early April.

**4. NEXT STEPS**

**4.1 Crime Quality Challenges**

On 1<sup>st</sup> April 2015 there will be changes to the Home Office Counting Rules Crimes will be required to be recorded within 24 hours (instead of 72Hrs). The Criming at First Point of Contact Project will help us achieve this.

D.C.S. Jones has published a number of Guardian messages about recording crimes within the shift they are reported. The management of incidents within the Control Room and LPU's changes on 8<sup>th</sup> April 2015, with the introduction of Sgts. within the Control Room, working with LPU Sgts, will assist in meeting compliance.

A new Crime Data Quality Manual is also due to be released for 1<sup>st</sup> April 2015, this will make some adjustments to the audits HMIC expect us to undertake, it is not expected to be overly arduous and will focus on the methodology they use when inspecting Forces.

**4.2 Incident Quality Challenges**

In June/July 2014 we identified some over recording of ASB incidents. In order to rectify this we arranged for a small team of officers who were on light duties to audit and correct them. This accounted for a reduction of about 15%

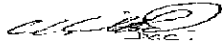
	<p>of incidents of ASB.</p> <p>I have recently been contacted by Ch. Insp Brustad, who has identified a small sample of ASB in Cwmbran which indicated a low level of over recording (7 to 8% estimated). I have arranged a meeting on the 1<sup>st</sup> April 2015 with C. Insp. Brustad and Supt. Evans to investigate the matter.</p>
<b>5.</b>	<b><u>FINANCIAL CONSIDERATIONS</u></b>
5.1	None
<b>6.</b>	<b><u>PERSONNEL CONSIDERATIONS</u></b>
6.1	The Crime Management Unit plays an important role in ensuring we record crimes in a timely manner. The Staffing has reduced by three members during the last year, their role and staff levels will be reviewed as part of the S.A.8., First Point of Contact project. They are being supported by two agency staff at present.
<b>7.</b>	<b><u>LEGAL IMPLICATIONS</u></b>
7.1	None
<b>8.</b>	<b><u>EQUALITIES AND HUMAN RIGHTS CONSIDERATIONS</u></b>
8.1	This proposal has been considered against the general duty to promote equality, as stipulated under the Strategic Equality Plan and has been assessed not to discriminate against any particular group.
8.2	In preparing this report, consideration has been given to requirements of the Articles contained in the European Convention on Human Rights and the Human Rights Act 1998.
<b>9.</b>	<b><u>RISK</u></b>
9.1	Crime and Incident Data Quality remains on the risk register, due to improvements it is now assessed as being 'Low Risk'.
<b>10.</b>	<b><u>PUBLIC INTEREST</u></b>
10.1	Not applicable
<b>11.</b>	<b><u>CONTACT OFFICER</u></b>
11.1	Chris Parry, Force Crime Manager. 710 2930.
<b>12.</b>	<b><u>ANNEXES</u></b>
12.1	N/A

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**Office of the Chief Constable**

I confirm that the Data Quality of Crimes and Incidents report has been discussed and approved at a formal Chief Officers' meeting.  
It is now forwarded to the OPCC for monitoring purposes.

**Signature:**



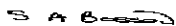
**Date: 05 May 2015**

	<b>Tick to confirm (if applicable)</b>
<b>Financial</b> The Chief Finance Officer has been consulted on this proposal.	✓
<b>OPCC (insert name)</b> The Chief Executive has reviewed the request and is satisfied that it is correct and consistent with the PCC's plans and priorities.	✓
<b>Legal</b> The legal team have been consulted on this proposal.	N/A
<b>Equalities</b> The Equalities Officer has been consulted on this proposal.	N/A

**Chief Executive/ Deputy Chief Executive:**

I have been consulted about the proposal and can confirm that financial, legal, equalities etc... advice has been taken into account in the preparation of this report.  
I am satisfied that this is an appropriate report to be submitted to the Police and Crime Commissioner for Gwent.

**Signature:**

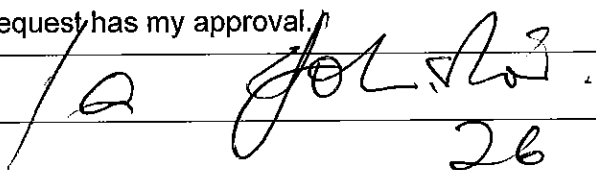


**Date: 18/05/15**

**Police and Crime Commissioner for Gwent**

I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct.  
The above request has my approval.

**Signature:**



**Date:**

26 5-15.