

## Recommendation Details

<b>Job</b>	Collaborative Change Control				
<b>Original Due Date</b>	13/02/2020	<b>Revised Due Date</b>		<b>Status</b>	Closed

### Finding

Discussions with ICT staff from both South Wales Police (SWP) and Gwent Police/Shared Resource Service (GWP/SRS) during this review identified that there is currently no resilient solution in place and that in the event of the failure of the current GWP/SRS domain controller, the same situation would arise with the inability of GWP staff and officers to access those systems including Niche hosted on the South Wales Police domain. The provision of the 30 generic Niche accounts that can be activated at short notice provides a limited solution for accessing Niche and the increased technical knowledge gained from addressing the initial incident would enable a solution to be implemented much quicker in the event of a future failure but the underlying risk has not been addressed.

### Recommendation

A solution be explored to provide resilience in the event of the future failure of the Gwent Police/Shared Resource Service domain controller within the South Wales Police domain.

### Management Response

There was agreement for additional resilience and an initial proposal developed. GP Domain Controllers (DC) 3 and 4 implemented and configured in SWP.SWP have upgraded the DCs in GP.GP Netscalers (Citrix) configured.

### Responsible Officer

Kathryn Beavan-Seymour, SRS & Andrew James, SWP

### Latest Update

closed on Q2 follow up

### History

Revision Date	Revision Type	Revised By	Responsible Officer	Progress Update	Revised Due Date
13/02/2020	Uploaded To Tracker	Claire McGregor			
29/07/2020	Status Changed	Nigel Stephens	Kathryn Beavan-Seymour, SRS & Andrew James, SWP		
29/07/2020	Progress Changed	Nigel Stephens	Kathryn Beavan-Seymour, SRS & Andrew James, SWP		



26/10/2020	Status Changed	Helen Cargill	Kathryn Beavan-Seymour, SRS & Andrew James, SWP	28.05.20 - Implemented. Complete.	
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