

**OFFICE OF POLICE AND CRIME COMMISSIONER FOR GWENT**  
**STRATEGY AND PERFORMANCE BOARD**  
**5<sup>th</sup> June 2019**

**Present:**     **Office of the Police and Crime Commissioner (OPCC)**  
Mr J Cuthbert – Police and Crime Commissioner (PCC)  
Mrs S Curley – Chief Executive (CEX)  
Mr R Guest – Head of Communication and Engagement (HoCE)  
Mrs Lionel – Principal Finance and Commissioning Manager (PFCM)  
Ms J Robinson – Head of Strategy (HoS)  
Mrs N Warren – Governance Officer (GO)

**Office of the Chief Constable (OCC)**  
Mr J Williams – Chief Constable (CC)  
Ms P Kelly – Deputy Chief Constable (DCC)  
Mr J Edwards – Assistant Chief Constable (ACC)  
Mr N Stephens – Assistant Chief Officer, Resources (ACOR)  
Mrs N Brain – Detective Chief Supt.- Head of Crime and First Point of Contact (HoC&FPOC)  
Mr S Payne – Detective Chief Inspector - Strategy, Performance and Change (SPC)  
Mr D Seymour – Inspector, Communications and Engagement Manager (CEM)

**Staff Associations**  
Ms J Everson – Unison  
Mrs L Davies – Unison

The meeting commenced at 10.00am and the PCC welcomed the new ACC, Jonathan Edwards to his first meeting.

<b><u>APOLOGIES</u></b>		<b>Action</b>
1.	Apologies for absence were received Ms E Thomas – Deputy Police and Crime Commissioner, Mr D Garwood-Pask – Chief Finance Officer, Mrs J Regan – Head of Assurance and Compliance, Mr Mark Warrender Chief Supt. - Local Area Policing West, Mr I W Roberts Chief Supt. - Local Area Policing East, Mr M Budden Chief Supt. - Head of Strategy Performance and Change, Ms V Day – Police Federation and Ms M Henry –Police Federation	
<b><u>MINUTES</u></b>		
2.	We received and confirmed the minutes of the meeting held on the 6 <sup>th</sup> and the 11 <sup>th</sup> March 2019.	
<b><u>ACTIONS</u></b>		
	We received and noted the actions from the meeting held on the 6 <sup>th</sup> and 11 <sup>th</sup> March 2019. The following updates were provided:	

<p><b><u>6<sup>th</sup> March 2019</u></b>  <b>Action 2, Actions – Professional Standards Department (PSD) Performance Report</b>  We noted the requested reports had been produced and signed off on the 4<sup>th</sup> of June 2019 by the Chief Officer Team.</p> <p><b>Action 3 – Chief Constable’s Update Report</b>  We noted the social media desk report had been circulated to the OPCC just prior to the meeting. The DCC informed us that the social media desk had been positively received by the public. Over 16,000 messages had been received in April 2019 and 94% of service users said they would use the service again. Further investment in training had been planned going forward.</p> <p><b>Action 5 – Compliance with the Victims Code of Practice</b>  We noted a Victims Board had been established and the first meeting had taken place on the 3<sup>rd</sup> June, 2019.</p>	<p><b>Action</b></p>
<p><b><u>11<sup>th</sup> March 2019</u></b>  <b>Action 1 - Organisational Performance Report Against The Police and Crime Plan Priorities</b>  The CEx informed us that she had recently attended a Public Service Board, which discussed how one of the regional youth forum’s top priorities was tackling what they called the knife crime epidemic. The CEx asked what was being done to combat public perception that knife crime had become endemic in Gwent. The CC informed us that Gwent was one of the safest areas in the country in relation to knife crime but acknowledged that we should not be dismissive of public concerns. The CC advised us that appropriate measures, including the development of a communication strategy, would be taken by the ACC in order to mitigate these concerns going forward. It was agreed that this should take place as a matter of urgency.</p>	<p><b>ACC</b></p>
<p><b>Adverse Child Experiences (ACEs) Update</b>  Training on ACEs had taken place across the force, increasing awareness of vulnerability and how best to tackle it. The quality of Public Protection Notices (PPN) had also improved. The Early Intervention team were reviewing timeliness to ascertain if there could be a swifter response to issues relating to vulnerable children. A multi-agency approach was being taken in order to help vulnerable families at the earliest opportunity. The PCC referred to the Children (Abolition of Defence of Reasonable Punishment) (Wales) Bill and emphasised the importance of encompassing any learning outcomes from projects such as ACEs within the Bill. The ACC agreed to update the PCC on the findings of the evaluation of the ACE’s project.</p>	<p><b>ACC</b></p>
<p><b><u>30<sup>th</sup> November 2018</u></b>  <b>Action 2, Actions</b>  <b>Update on Evaluation of Mental Health Practitioners</b>  The PCC queried when the final evaluation report could be expected and we were advised that the initial draft report was awaiting a few minor amendments by Swansea University prior to being circulated to</p>	

	<p>the OPCC. The CEx queried whether the final evaluation report demonstrated the benefits and demand reduction for Health and Social Services. The DCC confirmed it did and stated that it would be shared with the OPCC and partners when it had been finalised.</p>	<b>Action</b>
<b><u>CHIEF CONSTABLE'S UPDATE REPORT</u></b>		
3	<p>We received and noted the CC's Update report.</p> <p>The CC highlighted the good work within the feedback from Her Majesty's Inspectorate of Constabularies and Fire and Rescue Services (HMICFRS) recent, unannounced Child Protection Inspection on the 4th February 2019 and advised us there would be no formal grading as it was a thematic inspection.</p> <p>Initial overall feedback had been very positive, indicating the force were clearly committed to child protection and vulnerability. There was a good Criminal Investigation Department and ACC lead structure in place, which had continued since the last inspection.</p> <p>Changes within the force communication suite, First Point of Contact (FPOC) had resulted in a strong asset for the force when assessing risks in relation to vulnerability. The CC thanked the FPOC team for the continued effort.</p> <p>Front Line Body Worn Video (BWV) use had been evident but required improvement in the area of domestic abuse. The BWV policy had been amended to reflect the decision that it had become mandatory for BWV to be used at all domestic abuse incidents. An evaluation of the change in policy was to take place going forward.</p> <p>The CC referred to the good work of the Missing Children Team and stressed the importance of working in partnership whilst also acknowledging the challenge of maintaining relationships with partners.</p> <p>Some learning had also been identified by the Inspectorate. The CC advised us an action plan had been formulated as a result. The plan would be scrutinised through various force boards going forward.</p> <p>The CC referred to the announcement that the building of the M4 relief road was not going ahead. The ACC and ACOR were to attend a follow up meeting to ascertain force requirements pending further developments. The PCC advised us that he intended to write to the First Minister and the Cabinet Secretary for Economy to request involvement in the commission which would be set up to explore alternative arrangements.</p> <p>We agreed the matter should also be addressed at the Policing and Partnership Board for Wales (PPBW) and at the next Gwent Ten(G10) meeting.</p>	<b>CEx/ PCC</b>

<p>The DCC emphasised the importance of working together with the OPCC to keep force staff and members of the public informed of any changes in order to provide reassurance.</p> <p>We were informed that as national lead for Ethics portfolio, the CC had led the development of the Sexual Harassment Implementation Plan, tackling sexual harassment within the police service, which launched nationally on the 3<sup>rd</sup> June 2019. The CC thanked the team involved for their level of dedication in developing and implementing the plan. The plan has been rolled out within the workplace and the CC reiterated the importance of ensuring that employees felt safe at work.</p> <p>A Superintendent promotion process had been undertaken by thirteen candidates on the 1<sup>st</sup> and 2<sup>nd</sup> of May 2019, three of whom were successful. A further four candidates were successful during the temporary Superintendent process.</p> <p>On the 9<sup>th</sup> of May 2019, the Home Office launched 'All Wales Serious and Organised Crime (SOC) strategy'. The launch had been positively received by Minister for Security, Ben Wallace who acknowledged the positive impact of strong working partnerships between Gwent Police, the OPCC and the region in relation to SOC.</p> <p>The CC advised us that a vast amount of work had been undertaken in the area of SOC, particularly over the past two years involving all levels of staff within the organisation. Tarian, the Regional Organised Crime Unit spends approximately 80% of their time working with Gwent Police. This work has produced sizeable results, including seizures in excess of £600,000, 49 kilos of Class A drugs and 163 arrests. We were informed at a recent SOC exchange national conference, Gwent SOC Coordinator was commended and the role was to be used in other forces as best practice in future.</p> <p>We were informed that the Investigation Framework (IF) was scrutinised through the Service Improvement Board and the ACC's Operational Effectiveness and Efficiency Board (OEEB). The implementation of the IF had worked well, enabling focus on crimes causing the greatest threat, harm and risk to victims and communities. 1105 staff and officers had been trained in the use of IF. The IF had been utilised for an average 1000 crimes, equating to 20.5% of all reported crimes over a monthly basis.</p> <p>The PCC queried if there had been any feedback from the victims in relation to the use of the IF. We were advised there had been no indication of victim dissatisfaction with the IF as reported to the recent Victims Board and only two complaints had been received by the Professional Standards Department (PSD) from the public.</p> <p>The CC informed us that at the end of March 2019, 15 new Police Constables commenced the Police Educational Qualification Framework (PEQF) programme and he reiterated the importance of attracting people to work in Gwent Police from deprived areas and Black and</p>	<p><b>Action DCC/CE M/HoCE</b></p>
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	<p>Minority Ethnic (BAME) by implementing the Programme. A programme evaluation would be undertaken in due course.</p> <p>We were advised that the number of people bailed within Gwent Police had increased significantly to 22.4% in April 2019 as opposed to 9.7% in May 2018 when new bail legislation had been implemented. Data had shown that bail was used for the more serious crimes and those of most threat, risk and harm as bail conditions could be imposed should they be required.</p> <p>The CC commended Gwent Police dog handlers and their dogs for their performance at the recent dog trials for enabling the force to showcase operational policing. The trials were hosted by Gwent Police and took place on the 17<sup>th</sup> and 18<sup>th</sup> of May 2019 at Tredegar House, Newport.</p> <p>The PCC thanked the CC for his good work throughout his career within Gwent and in particular, for his support and wished him well for the future.</p>	<b>Action</b>
<p><b><u>ORGANISATIONAL PERFORMANCE REPORT AGAINST THE POLICE AND CRIME PLAN PRIORITIES QUARTER 4 AND OUTTURN REPORT 2018/19</u></b></p>		
4	<p>We received the organisational performance report against the Police and Crime Plan (the Plan) Priorities.</p> <p>The PCC requested the acronyms be listed in full in the report.</p> <p>The ACC provided an update in relation to Crime Prevention.</p> <p>Overall there had been a significant increase of 18.8% in recorded crime in 2018/19 compared to 2017/18. However, this was not unique to Gwent as crime had risen across other forces within the UK.</p> <p>There were 3 fewer murders, a decrease of 42.9%. and a 2.8% reduction in burglaries which has a significant impact on public confidence.</p> <p>There had been an increase in rape by 34.1%. This was most likely to be as a result of more victims feeling more confident to report incidents. In the majority of cases the suspect and victim were known to each other. In 2018/19, 21% of rapes were classed as historical rapes. This classification was used when the incident occurred more than 12 months prior to reporting the incident. The force continues to support victims.</p> <p>There had also been a 40% increase in rape (non-crime), related to rape crimes which had been reported, often by a third party, where the offence of rape had been confirmed or the victim identified. We queried the why non-crime had not been used for any of the other offence categories. We were advised that the rape non crime offence category had been introduced as result of a change to National Crime Recording</p>	<b>ACC</b>





<p>increase in their workload.</p> <p>The ACC provided an update on Multi-Agency Public Protection Arrangements (MAPPA). Despite the overall rise of MAPPA offenders, those deemed as high risk had fallen from 117 to 88 in 2017/18. The number of Active Risk Management Plans (ARMS) had increased to 94% as opposed to 50% at the beginning of the year. The increase of staff in the Management of Sexual and Violent Offenders (MOSOVO) team had provided the opportunity to put robust plans in place to deal with those most at risk of offending. During their recent Child Protection HMICFRS Inspection, the work of the public protection teams were recognised for their good work in the department. A number of temporary agency workers remain within the department and the force continues to work with Unison to manage the resources appropriately to ensure the high standard of work can be maintained within the department.</p> <p>There had been 29 Sexual Harm Prevention Orders (SHPO) granted to court to individuals considered to pose a risk of sexual harm which had resulted from the good work within the MOSOVO team.</p> <p>The ACC provided an update on the Welsh Integrated Serious and Dangerous Offender Management (WISDOM). An evaluation of the WISDOM scheme had been undertaken by Nottingham University and it had been identified that Gwent had the largest cohort of offenders in Wales. We were assured that there were dedicated resources in place to manage the cohort of offenders.</p> <p>There had been a noticeable decrease in shoplifting and criminal damage. There were 19 fewer community resolutions this year and more work needed to be done in this area. A new national two tier out of court disposal model had also been developed and the Administration of Justice department plan to raise awareness and compliance during its implementation across the force.</p> <p>The ACC provided an update on supporting victims. The number of victim surveys had decreased to 224 for the year as opposed to 1445 in 2017/18. This was mainly due to staffing issues within the Connect Gwent Hub. The Victims Board had been made aware of the issue and the staffing issues had been addressed. The ACC assured us that he would be reviewing the survey process through the Victims Board to ensure the surveys were being carried out following current national guidelines to focus on specific categories in order to produce the required data that reflects the victim's perception of Gwent Police. The ACC informed us that the Victims Board would also be reviewing the lack of update to victims as this was one of the areas victims were most unhappy with.</p> <p>We received an update on Arrests and Voluntary Attendance (VA). The number of people arrested for all crime had increased by 13.8%. We were assured that the IF was targeting the more serious crimes, those causing threat, risk and harm which could be seen from the increase in</p>	<p><b>Action</b></p>
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<p>arrests for rape at 29.9% and violence with injury at 38%.</p> <p>There had been an increase in arrests for Criminal Damage and Arson of 25.7% and a significant increase in roads policing arrests of 1467% amounting to 176 arrests. Further narrative to be provided by the DCI. SPC in relation to the roads policing arrests.</p> <p>The ACC provided an update on Multi-Agency Risk Assessment Conference MARAC referrals. There had been an 80% increase in MARAC referrals as risk to DV victims was being identified at an early stage. The PCC requested some narrative within the Organisation Performance report to reflect that.</p> <p>There were 3.8% less missing children this year largely due to the positive ongoing work by carried out by the missing persons team.</p> <p>There had been an increase in both Domestic Violence Prevention Orders (DVPO's) 63% and Domestic Violence Prevention Notices (DVPN's) 43%. The quality of the DVPO's and DVPN's had improved as the superintendents responsible for authorising them had received further training.</p> <p>We received an update on the Community Safety Hubs and Enhanced Partnership Tasking Arrangements. The Newport hub unveiled their hub on Thursday 16 May 19. The hub enabled all 5 local authorities to have localised community safety arrangements in place to report into the strategic Safer Gwent Group. The partnership groups had been making a difference, as the hubs were pooling the information received to ensure partnership work took place much more swiftly.</p> <p>In November 2018 a full-time Citizens in Policing Coordinator post was created to oversee the development of volunteering. A huge amount work had been undertaken in this area and a review had been undertaken to review the citizens policing agenda which had placed the force in a good position to understand the vision for the coming year and to ensure the positive work that had been going on across Gwent could be highlighted to the public. Following its early success the Mini Policing Programme launched at its 24th school since October 2017.</p> <p>The PCC requested that bilingual information should be provided during these events.</p> <p>The CC suggested the Welsh Language Commissioner be invited to Heddlu Bach to showcase the Mini Police Programme.</p> <p>We received an update on BAME and disadvantaged communities and workforce representation. We were advised that Gwent had a visible population of 3.9% rising to 10% in Newport. There had been a slight increase in BAME officers from 1.5% to 2.2% and an increase of Community Support Officers from 3.8% to 4.7%. Work continues in this area in order to improve the numbers of BAME officers and also the level of progression within the force. The force has an outreach/positive</p>	<p><b>Action</b></p> <p><b>DCI-SPC</b></p> <p><b>HoC&amp;F POC</b></p> <p><b>DCC</b></p> <p><b>DCC</b></p>
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	<p>The PCC asked the DCC whether she was satisfied that the report gave an accurate reflection of force performance. The DCC confirmed she was happy that it was an accurate reflection subject to the narrative around Cyber Crime being added to the report.</p> <p>The PCC reiterated the importance of updating the acronyms throughout the report.</p> <p>The PCC also asked if the DCC was satisfied with the performance that was demonstrated in the report. The DCC confirmed that she was happy with most areas but there was work to do, as noted in some areas of the document particularly in the areas of victim satisfaction and the development of a performance framework.</p> <p>The PCC agreed that the document could be signed off in principle subject to the amendments being made.</p>	<b>Action</b>
<b><u>PROFESSIONAL STANDARDS DEPARTMENT REPORT QUARTER 4</u></b>		
5.	<p>We received the Professional Standards Department Performance Q4 Report.</p> <p>We were advised that the number of appeals upheld by the Independent Office of Police Conduct (IOPC) remained low amounting to 3 appeals being upheld in the last 12 months.</p> <p>There had been an increase in the number of Local Resolution appeals upheld; 5 overall. Incorrect appeal criteria had been applied during the earlier part of the year which had since been rectified and in quarter 4, there had been no Local Resolutions upheld.</p> <p>Gwent PSD rate as the second best performing force nationally in relation to resolving complaints by local investigation with an average of 100 days; 29 less than the previous year.</p> <p>There had been a decrease in the number of average days to Locally Resolve a complaint to 35. This was 11 days fewer than the previous year.</p> <p>The ratio of allegation categories used to record complaints had remained relatively consistent year on year with Neglect of Duty remaining the biggest category for complaints as in other forces. Failure in duty and victims not being kept informed were some of the allegations that had been recorded under this category. The DCC reminded us that the ACC would be prioritising these issues as part of the review of victim satisfaction and processes had been put in place for supervisors to monitor investigations more closely. More allegations had been recorded by PSD than in other forces, mainly due to applying the complaints process robustly in all areas of the force.</p>	

	<p>Although it could be difficult to obtain accurate data in this area the monitoring of equality had improved as a new electronic complaints form had been utilised to capture the data. The PCC offered his appreciation in relation to the improvement of monitoring equality and queried what was being done to ensure the monitoring continued. The DCC advised there had previously been an issue with capturing the relevant data when recording a complaint online as not all fields were mandatory. The new complaints form had helped to improve this problem. Force employees had also been encouraged to capture the relevant information when dealing with a complaint. The CEx requested information about how the information was being used.</p> <p>There had been a slight reduction in the number of Conduct cases from 43 last year to 37 in 2018/19, most likely due to forthcoming threshold changes to Police regulations in relation to Misconduct.</p> <p>There had been 4 Misconduct outcomes in quarter 4. All cases found the charges to be proved except one. The force had identified a small element of learning from the case relating to evidencing medical records. The DCC informed us that she disseminates any learning outcomes received by the IOPC to the relevant departments within the force.</p> <p>We were informed that 470 people had been vetted and of those, 18 had been refused vetting. 334 were contractors or outside agency workers. An inspection of PSD and Vetting had been undertaken by the HMICFRS in May 2019 and the overall the result had been positive. However an action plan had been put in place. The DCC advised us she would brief the PCC in due course.</p> <p>The DCC informed us that Gwent PSD was an outlier in terms of dis-application as one of their complaints had been dis-applied as to opposed to none in other forces.</p> <p>The DCC advised that overall PSD had performed very well and the IOPC had acknowledged that Gwent PSD rated as one of the best performing forces. The CEx informed us she and the PCC had received very positive feedback from the IOPC Director for Wales in relation to Gwent PSD.</p>	<p><b>Action</b></p> <p><b>DCC</b></p> <p><b>DCC</b></p>
<b><u>STOP AND SEARCH REPORT</u></b>		
6.	<p>We received an update on Stop and Search from the ACC.</p> <p>The ACC advised us that he had commissioned a gold group across the organisation in order to review the 'Use of Force' and 'Stop Search' to identify and improve this area of work.</p> <p>An action plan had been developed to support this going forward. Progress against the Stop and Search Plan was being scrutinised through various channels including the Operational Tactics Meeting, Legitimacy Scrutiny Panel and the Operational Efficiency and</p>	



	<p>The PCC referred to the bar chart on page 2 in relation to NCRS compliance and requested clarification on the comparison data. The ACC explained that it was difficult to show a full comparison of the HMICFRS inspection compliance data against the Data Audit Team data as the sample data audited by the HMICFRS was much larger at 1467 than the 100 by the Data Audit Team. The ACC assured us that the increase in staffing in the department would assist in ensuring an increase in the number and quality of the audits undertaken going forward.</p>	<b>Action</b>
<b><u>PROCUREMENT STRATEGY ANNUAL REPORT 2018/19</u></b>		
8	<p>We received the Procurement Strategy Annual Report for 2018/19.</p> <p>The ACOR informed us that this report was specifically related to work undertaken by the Procurement Department within Gwent and highlights the savings of approximately £10 million achieved during the period April 2018 – 31<sup>st</sup> March 2019 through the tendering process and contract awards. The Fully Integrated Resource Management System FIRMS procurement and ordering system was fully embedded and improvements had been made to the system resulting in improved auditability and transparency.</p> <p>The ACOR informed us that a new Head of Procurement and 2 new procurement officers had been appointed over the course of the year. A review of the current capacity was to be undertaken in the form of a business plan to ensure targets could be met going forward. The team were also working in conjunction with the National Commercial Board in relation to the development of a new national procurement arrangement. The ACOR advised us that he would monitor what impact the new model would have both locally and regionally on the force going forward. The ACOR informed us there would be a further procurement report available for monitoring in relation to collaboration with Southern Wales at a forthcoming SPB meeting once it had been through the force governance structure.</p>	
<b><u>PEOPLE PLAN/LEARNING AND DEVELOPMENT STRATEGY 2019-2022</u></b>		
9.	<p>We received the People, Learning and Development Strategy 2019-2022 Report for approval.</p> <p>The DCC advised that a draft People Plan had been developed as a continuation of the work to date to highlight targets and priorities. Work continues on finalising priorities in order to align them against the Policing Vision 2025. The People Plan had been formulated in conjunction with strategic leads taking into consideration various criteria including outcomes of staff surveys, continuous professional development, building on skills and knowledge, building on talent management and information from the College of Policing.</p> <p>A significant amount of work had been undertaken in the areas of</p>	



<p>The Shared Resource Service team were reviewing the remaining issue and he was hopeful that details would published shortly.</p> <p>The CEx asked that more information on FOI, including the number of FOI appeals for the year, be included in the next annual report and the ACOR agreed.</p> <p>In light of the removal of the £10 charge for a Subject Access Request there was an expectation of a possible increase in requests. There had initially been a slight increase in the number of requests but the number of requests had stabilised in the last 12 months.</p> <p>The ACOR advised us that the force had an open and transparent approach to breach reporting in terms of GDPR. Of the breaches reported to the Information Commissioners Office (ICO) there was none that caused any significant concern. There was one outstanding issue remaining where a breach report had been submitted to the ICO in advance as a forthcoming complaint was expected. The complaint had not come to fruition.</p> <p>A significant amount of work had been undertaken in relation to records management in order to digitise current paper processes. Work continues in this area.</p> <p>Gwent and South Wales Police agreed to appoint a Joint Data Protection Officer role to coincide with the implementation with GDPR. The role has been covered on a temporary basis by both forces and it was expected to be advertised again as a permanent position within a month.</p> <p>The PCC referred to the outstanding FOI review and asked what progress had been made. The ACOR advised that it was work in progress.</p> <p>The PCC queried if any of the mandatory training issues raised by JAC related to GDPR. The ACOR advised internal audit had identified issues regarding information management. All Gwent Police employees should have completed their National Centre for Applied Learning Technologies (NCALT) GDPR training. The NCALT GDPR training had been built in to new officer training days going forward and further work would be undertaken to target the areas that had not yet completed the course.</p> <p>The CEx queried if using a different supplier could influence uptake of the training in order for it to be tailored to individuals such as staff or officers, to ensure the terminology used was understandable and the relevant level of training was offered, as this could make the training more user friendly. The ACOR advised that GDPR refresher training guides the user to select the relevant area of work, staff or officer.</p> <p>Unison suggested better awareness and more engagement to help staff understand the importance of the training as staff were reluctant to complete the course and sometimes saw the training as a lengthy tick</p>	<p><b>Action</b></p> <p><b>ACOR</b></p>
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	box exercise.	<b>Action</b>
<b><u>PRESENTATION OF DRAFT STATEMENT OF ACCOUNTS INCLUDING DRAFT JOINT ANNUAL GOVERNANCE STATEMENT 2018/19</u></b>		
12.	<p>We received the presentation and draft statement of accounts including draft joint annual governance statement 2018/19</p> <p>The PCC confirmed that a presentation of the Draft Statement of Accounts and the Annual Governance Statement (AGS) had been delivered at the JAC meeting on the 3<sup>rd</sup> of June and asked if there was anything further the ACOR wished to add.</p> <p>The ACOR informed us that the AGS was in its third draft and awaited a few minor amendments resulting from the internal audit findings and the final sign off of the action plan by Chief Officers in July prior to the final signing off of the AGS and accounts.</p> <p>Part one of the AGS referred to the scope of the PCC and CC's responsibilities to make sure appropriate governance arrangements were in place to ensure appropriate accountability and to assist effective leadership.</p> <p>Part two of the AGS referred to the undertaking of reviews to test the effectiveness of the governance framework including the system of internal control. The recommendations in the internal action plan were to be discussed at the Chief Officers meeting in July 2019 to ensure the relevant improvements could be made.</p>	
<b><u>CHIEF CONSTABLE'S FORCE ENGAGEMENT REPORT</u></b>		
13.	<p>We received the Chief Constable's engagement report.</p> <p>The ACC advised us that the 'Your Voice' community engagement had been suspended after a review was undertaken in September 2018. It had since been relaunched in certain areas and it had been agreed for it to be rolled out throughout force going forward. The PCC queried whether the concerns raised about the original iteration had been addressed. The DCC advised that the force, in conjunction with the Police Foundation, had worked closely with the community to inform them of issues within their area and this resulted in the community re-shaping their priorities accordingly.</p> <p>In 2018, the Community Assist 'pop up' scheme for Caerphilly was used in Torfaen and Newport to work with partner agencies to address community issues such as areas of ASB.</p> <p>The PCC's Police Community Fund and Positive Impact Fund was utilised to support a group of children from a disadvantaged area in Blaenau Gwent who travelled to an arts exhibition in Bristol in order to showcase their work and ended up in many editorials as a result.</p> <p>Bespoke Partner Engagement Days continue to be implemented in the</p>	



<b><u>JOINT COMMUNICATIONS AND ENGAGEMENT STRATEGY 2018-2022</u></b>		<b>Action</b>
15.	<p>We received the Joint Communications and Engagement Strategy Report 2018-2022 for approval.</p> <p>We were informed that the report had received approval last year and some minor amendments had been made requiring approval. We noted minor amendments and agreed to the changes within the report.</p>	
<b><u>RISK MANAGEMENT STRATEGY</u></b>		
16.	<p>We received and approved the Risk Management Strategy Report.</p> <p>The CEx advised that the report had also been scrutinised by the JAC on the 3<sup>rd</sup> June.</p>	
<b><u>FINANCIAL PERFORMANCE REPORT 2018/19 INCLUDING KEY PERFORMANCE INDICATORS</u></b>		
17.	<p>We received the Financial Performance Report 2018/19 including key performance indicators.</p> <p>We noted JAC had scrutinised the report at length on the 3<sup>rd</sup> June 2019 at their meeting.</p> <p>We were informed that the number of debtors had stabilised since the implementation of the Agresso Business World Business (AGW) system. There were no bad debts in the accounts for the last financial year as the majority of debts were recoverable from public sector organisations.</p> <p>The average number of days to pay creditors had dropped to 24 (well within the expected 30 days) as opposed to over 60 at the beginning of the financial year.</p> <p>We were informed the out-turn report was being audited by the Welsh Audit Office and would be presented for final audit sign off on the 31<sup>st</sup> July 2019.</p>	
<b><u>ADVERSE CHILD EXPERIENCES PROGRAMME ORAL UPDATE</u></b>		
18.	<p>We received an oral update on the ACEs project.</p> <p>We were informed there was a new lead for the ACE's programme due to the recent superintendent promotion board. Work was ongoing in terms of embedding the ACEs project in relation to training and good partnership working was in place. The challenge would be in relation to the sustainability of the project in terms of its funding in future years.</p> <p>The ACC advised us that a national evaluation of the ACEs project was to be undertaken in order to provide some indication of the outcomes of</p>	

	the project to help determine the next steps regarding the ACEs programme, in terms of planning and funding, to enable the continuation of the positive work in the long term.	<b>Action</b>
<b><u>EXCLUSION OF THE PRESS AND PUBLIC</u></b>		
19.	The information contained in the report(s) below has been subjected to the requirements of the Freedom of Information Act 2000, Data Protection Act 1998 and the Office of the Police and Crime Commissioner for Gwent's public interest test and is deemed to be exempt from publication under section 7.	
<b><u>DRAFT MINUTES OF THE JOINT AUDIT COMMITTEE 4<sup>TH</sup> MARCH 2019</u></b>		
20.	<p>We received and noted the draft minutes of the JAC held on the 4<sup>th</sup> March 2019.</p> <p>The ACOR advised us that the minutes had been approved at the meeting on 3<sup>rd</sup> June and referred to page 15 where a request from the service area had been made to extend the audit recommendation deadline for Local Policing Property and Cash; this had been declined by JAC. The resulted in acceleration of the resolution of the issues in evidential property storage, some of which continue to be a challenge. It also highlighted the benefits of aligning the HMICFRS and TIAA recommendations in terms of the Risk Strategy.</p>	
<b><u>JOINT STRATEGIC RISK REGISTER</u></b>		
21.	<p>We received and monitored the Joint Strategic Risk Register.</p> <p>We noted the register had been scrutinised both at the Chief Officer Team (COT) meeting and the JAC.</p> <p>We were informed that there were no issues of concern.</p> <p>The DCC informed us that the risk in relation to children held in custody remained a challenge. A review of the issue continues to progress in conjunction with other forces and working partnerships in order to establish an evidence base to put forward to the Welsh Government in order to encourage change.</p> <p>The risk of Legally Qualified Chairs seeking judicial immunity from civil litigation in relation to decision making during disciplinary hearings was a national issue but local mitigation was underway where possible.</p> <p>All other risks were being progressed locally and monitored through local governance structure.</p> <p>The CEx suggested the risk register should be amended where the risk had changed substantially from its original description. The original risk should be removed if it had been mitigated against and new one</p>	

	recorded in these instances. This matter was agreed.	<b>Action</b>
<b><u>COLLABORATIVE PROJECTS - GWENT PERFORMANCE UPDATE</u></b>		
22.	<p>We received and noted the Collaborative Programme Report.</p> <p>The CEx advised that this report provided an all Wales perspective and had been reported to the All Wales Policing Group. It had been agreed with Chief Officers that in future, further detail would be reported to this Board from a Gwent perspective.</p> <p>The DCC agreed there was more work to do in terms of reporting to Commissioners at a local level and a review of the reporting process would be undertaken at the forthcoming Collaboration Board meeting.</p>	<b>DCC</b>
<b>The meeting concluded at 1:00PM</b>		