


<b>Police and Crime Commissioner for Gwent Decision</b>	
PCCG-2017-036	Police and Crime Commissioner for Gwent Decision Session
Subject	Complaints File Inspection for 1 <sup>st</sup> October 2017 to 31 <sup>st</sup> March 2017
Summary	To record the decision of the Police and Crime Commissioner regarding the monitoring of complaints made against officers and staff of Gwent Police

## DECISION

1. There is a statutory requirement for Police and Crime Commissioners to monitor complaints against officers and staff of the force within the Police Reform and Social Responsibility Act (PRSRA) 2011.
2. An inspection of a random selection of Gwent Police's local resolution only complaint files that had been finalised between the 1<sup>st</sup> October 2016 and 31<sup>st</sup> March 2017 has taken place. The dip sample was undertaken by the Information Officer and the Public Response Co-ordinator of the Office of the Police and Crime Commissioner. The files were inspected in electronic format on the Centurion system.
3. The majority of the files were found to be in order and any issues identified were minor. The issues or concerns raised during the dip sample process were logged on the feedback register and provided to the Professional Standards Department (PSD). A response to the queries raised has now been received.
6. I am satisfied that that the complaints examined from members of the public against officers and staff of Gwent Police had followed the appropriate process.

<b>Jeff Cuthbert B.SC., MCIPD, Police and Crime Commissioner for Gwent</b>	
<p>I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct. Any such interests are recorded below.</p> <p>The above request has my approval.</p>	
<p>Signed</p> 	<p>Date</p> <p>27/9/17</p>

<b>Contact Officer</b>	
Name	Joanne Regan
Position	Information Officer
Telephone	01633 642200
Email	Joanne.Regan@gwent.pnn.police.uk
<b>Background papers</b>	Register of Feedback to PSD (Not for publication)