

Police and Crime Commissioner for Gwent Decision	
PCCG-2022-031	Police and Crime Commissioner for Gwent Decision
Subject	Complaints File Inspection for 1 st April 2021 to 30 th September 2021
Summary	To record the decision of the Police and Crime Commissioner regarding the monitoring of complaints where Police Officers or Police Staff members have been subject of a complaint.

DECISION

1. There is a statutory requirement for Police and Crime Commissioners (PCC) to monitor complaints against officers and staff within the force under the Police Reform and Social Responsibility Act (PRsRA) 2011. The role of the PCC is to ensure the correct process has been followed in relation to complaints made; the PCC is not able to question or request amendment to the outcome of the complaint.
2. An inspection of a random selection of Gwent Police's Professional Standards Department (PSD) complaint files closed between the 1st April 2021 and 30th September 2021 was undertaken by the Head of Assurance and Compliance and the Governance Officer. The files were inspected in an electronic format on the Centurion System. The complaint files inspected related to those logged as non-schedule 3 complaints. These are lower level complaints that are dealt with informally in order to ensure they are resolved quickly.
3. Feedback to PSD centred on a request for further information to be added to the Centurion system to ensure a full audit trail was available, particularly relating to the recording of any learning passed on to the officer subject to the complaint.

It was also noted that a small number of complaints reviewed related to the way officers dealt with children with autism and a query was raised in relation to force training in this area. PSD have fed this back to the Learning and Development department to consider if there is a wider training need.

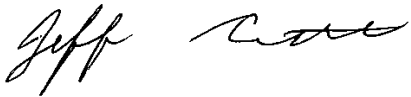
No additional issues or trends were identified as a result of the process.
5. I am satisfied that the complaints examined from members of the public against Police Officers or Staff Members of Gwent Police have been properly dealt with by the Chief Constable.

Jeff Cuthbert B.SC., MCIPD, Police and Crime Commissioner for Gwent

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

Signed



Date

05/01/2023

Contact Officer

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Position

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Background papers

None