



Southern Wales Forces Procurement Collaboration

Joint Commercial and Procurement Services

Annual Report 2024-2025

Version 1.0	Sian Freeman	
Version 1.1	Sian Freeman	Addition of DPP data
Version 1.2	Sian Freeman	Addition of NWP update – see Appendix B

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1. Purpose

The purpose of this report is to provide information on the activity and progress of Procurement and Commercial Services across the Southern Wales Forces during the period of 1st April 2024 to 31st March 2025. In particular, the report provides information on the South Wales and Gwent Joint Commercial and Procurement Services (JCPS) unit for monitoring and reporting purposes.

There are no recommendations requiring a decision.

2. Introduction and Background

The three forces have collaborated in the procurement of key goods and services for over a decade. In 2020, South Wales Police and Gwent Police established a Joint Commercial and Procurement Services unit and has continued to collaborate with Dyfed-Powys Police (DPP) on several key contracts as well as sharing work on ethical supply chains and sustainability activity, to make best use of the limited procurement resource within the Southern Wales Forces. North Wales Police is sighted on the activity through the Welsh Forces' Finance Joint Assurance Group.

Areas of continued growth are our focus on the contract management phase of the commercial lifecycle and growing our own talent.

The 2023-24 report identified priorities for the 2024-25 period and this report provides a progress update.

In 2024-2025, Gwent and South Wales spent £129,178,972 on goods, services and works. 75 % of this was spent collaboratively. Dyfed Powys expenditure on goods, services and works was £30,569,314. The three Southern Wales Forces spend on goods, services and works totalled £159,748,286 of which 74% was collaborative.

Appendix A provides a more detailed analysis of the year's expenditure for the Joint Unit. The top 20 suppliers account for 56% of the goods and services spend across JCPS.

3. Issues for Consideration

3.1 Progress against the Priorities for 2024/25

The priorities set in the previous year for 2024-2025 were to deliver against the following objectives:

i) The Procurement Act 2023 - Transforming Public Procurement

The Procurement Act 2023 went live on 24 February 2025 as the largest overhaul of procurement legislation for decades. It has significant implications for the way public procurement is undertaken within the public sector and brings major changes for procurement teams and contracting organisations

It aims to benefit both the public sector and suppliers, drive innovation, deliver better outcomes and embed transparency throughout the commercial lifecycle to demonstrate how public money is spent.

In preparation, the team devoted many hours to prioritise completion of extensive Cabinet Office learning, assessments and supplementary training and briefing stakeholders to prepare to implement the new legislation. We took advantage of training offered by local law firms and worked closely with Bluelight Commercial.

Our activity included:



Commercial activity: review all current and planned commercial opportunities



Procurement operating procedures and policies: future-proof for the new regime and reflect changes in the Manual of Governance



Tender Planner and information: review and update our documents and guidance



Systems: consider any changes to our systems to reflect the changes



People: ensure strategic procurement staff and senior leaders understand Transforming Public Procurement and undertake the necessary training



Training: Attend funded training and training offered by law firms

Bluelight Commercial acted as the single point of contact between the police service and the Cabinet Office, working with 170+ superusers to support the roll-out of learning and development, templates and guidance to support implementation and embed change. A Knowledge Hub is regularly updated to provide updates, tools and templates, webinars and a discussion forum for general questions and updates.

The new procurement regime prompted a review of our policies and commercial documents and the need to streamline our processes. The Procurement Act 2023 (the Act) offers a greater level of flexibility in designing and running below threshold procurements, provided local policies support this.

The updated Manual of Governance permits increased flexibility in the selection of the procurement route for spend below the public procurement threshold, in conjunction with the procurement team. The increased transparency requirements of the Act bring an increased administrative obligation and therefore, to allow the procurement team to focus on the new requirements and higher value spend, we agreed with each Commissioner's Office, that more responsibility for lower value spend will rest with

budget holders and department heads. This should transform the work of those in the team dealing with lower value spend and deliver better value as they focus on spend above £25,000.

To support the changes, we:

- produced templates to guide the budget holder/requisitioners
- provided brief guidance about supplier terms, risks and factors to consider
- drafted prompts to estimate the value of the spend correctly
- strengthened the value for money form to ensure a robust rationale is recorded for audit purposes
- issued a new direct award form for above and below threshold to guide users and meet the requirements of the Act.

ii) Demand Planning and Key Contracts

This priority focuses on managing our procurement resource to support the procurements in our pipeline and better understand new and potential demand through the force governance boards, ICT and the Commissioner's office.

We fed into the work led by the Continuous Improvement team at SWP, to assist users to understand the pathway for business change and interdependencies. Interdependencies may include procurement legislation, ICT change, data protection considerations, the impact for Estates or Human Resources factors. Gwent manage change effectively through the Service Improvement Board.

Bluelight Commercial are leading an e-commercial project to develop a replacement contract management database and e-tender system for all forces. We sit on the strategic group but the outcome of this will not be known for several months. We welcome an improved contract management system to improve the current national system. In the interim, the joint unit is working with ICT to implement the Ivanti system to manage our contract planning and management. This system is already in place within SWP for other purposes such as the ICT Helpdesk and includes a contract management module for consideration. This would greatly improve our contract directory which we manage via spreadsheets, provided both forces can access the software through a cloud-based arrangement.

The strategic procurement team progressed a wide range of key contracts we anticipated during 2024-2025 in addition to a significant number of additional unforeseen contracts for goods or services. A summary of the work on key contracts during the period 2024-25 is provided in section 3.4 of this report.

Contracts awarded 2024-25	112
Value	£60,263,092
Contract extensions awarded	62
Value	£15,566,512
Quotation processes over £12,500	30
Value	£675,612

iii) Collaborative Procurement Strategy

We committed to produce a refreshed collaborative procurement strategy for the period 2025-2030 to replace the current strategy for 2020-2025.

A new strategy has been developed for the three southern Wales forces for the period 2025-2030. The strategy builds on the previous strategy and is informed by the National Procurement Policy Statement, the requirements of the new procurement legislation, the Welsh forces' sustainability and decarbonisation strategy to 2028 as well as policing policy drivers such as the policing vision and the focus of Bluelight Commercial.

The strategy sets out the strategic goals for the joint procurement unit and outlines how we will achieve them.



Six key enablers are critical to the delivery of the strategy:

- **People** – investing in our staff, growing our own talent and providing ongoing access to training and development

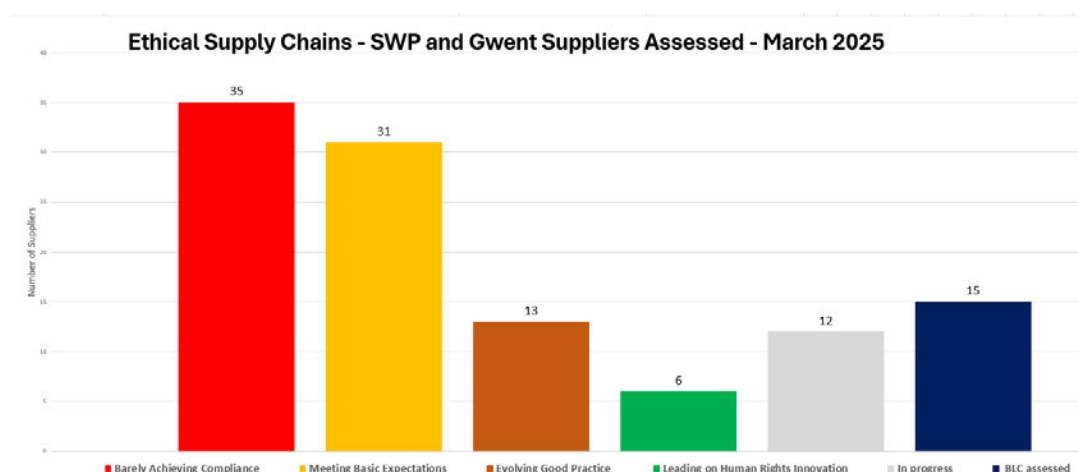
- **Process** – a continuous improvement approach to our processes, documents, experience for suppliers and reflecting changes in legislation and best practice
- **Culture** – a culture that is innovative, challenging the status quo to deliver best value and positively engage with officers and staff to upskill them commercially
- **Collaboration** – actively engaged with the national police procurement agenda, sharing learning and work to benefit other forces and considering collaborative strategy and benefits at the outset of a project
- **Information** – providing timely, accurate information to aid transparency, analyse spend data to inform procurement decisions
- **Technology** – continue to invest in digital procurement to simplify our core processes

In addition, the strategy set out how we will measure and monitor our performance against targets for savings, collaborative procurement and our performance under the Home Office Police Efficiency and Collaboration Programme (PECP).

iv) Social Value

A further priority identified was to progress our focus on the delivery of the full range of value for money considerations and consider how to incorporate these into our procurements. This is in line with the change of emphasis within the Procurement Act for tender award to be based on Most Advantageous Tender (MAT) rather than Most Economic Advantageous Tender (MEAT).

Through our procurements and contract management we seek to provide assurance of ethical supply chains progress towards net zero and the delivery of wider social value. In December 2024, we achieved our target to assess the top 100 suppliers across South Wales and Gwent by 2025 to assure ethical employment in our supply chains. Bluelight Commercial supported the Welsh forces by working with 15 suppliers to ensure the completed an assessment. The chart below shows the baseline assessment ratings. The



intention is that suppliers will continue to progress their work and improve their rating. We will monitor this through contract management activity.

Suppliers who are awarded new contracts are asked to complete an assessment which has been expanded to include ethical business practice, climate emergency, equality, diversity and inclusion and community contribution.

By prioritising ethical sourcing and working with suppliers who share our commitment to environmental and social responsibility, we aim to reduce our carbon footprint and to develop a supply chain that delivers benefits for their business and our communities. We are encouraging suppliers to actively work to tackle modern slavery and human rights violations, bribery, fraud and corruption and their environmental impact, as well as encouraging prompt payment of invoices in their supply chains. We are focussing on a small number of suppliers at a time to understand and agree how they can improve their original modern slavery rating. Their commitment can be monitored over the next twelve months.

The evaluation criteria in our tenders includes 10% of the score for social value, where this is relevant and proportionate. We expect our suppliers to identify where they already have a positive social value impact and where they could do more. We are tracking this using a Social Value Register.

Our focus on social value is aligned with the national priorities set within the National Procurement Policy Statement, published in February 2025. One of the priorities is that 'contracting authorities should deliver social and economic value that supports the Government's missions including by working in partnership across organisational boundaries.' This involves applying social and economic value requirements in procurement to broaden the public benefits delivered throughout the lifecycle of the contract for the people and places that most need them. Contracting authorities should ensure their suppliers are actively working to tackle bribery, corruption, fraud, modern slavery and human rights violations, environmental impact and late payment of invoices in supply chains.

South Wales and Gwent have shared our achievement with regard to ethical sourcing and tackling modern slavery with other public sector organisations as we encourage them to carry out similar assessments to provide assurance. The Welsh Government intends to refresh the Ethical Employment in Supply Chains Code of Practice in 2025/26 and we have contributed to an engagement session to influence this.

Both forces published a refreshed Modern Slavery Statement for 2024-25.

3.2 Procurement Related Cost Savings

The table below summarises the procurement related savings reported by the Southern Wales Forces for the period April 2024 - March 2025.

Procurement Savings 2024-2025	South Wales Target £400,000	Gwent Target £300,000	Dyfed-Powys	Total
Cashable	£1,564,469	£701,065	£212,757	£2,478,291
Notional	£333,305	£83,574	£72,295	£489,174
Total	£1,897,774.00	£784,639.00	£285,052	£2,967,465

The savings include reported cashable and notional savings. A notional saving compares the winning bid in a tender process with the average of bids received, thus demonstrating the value for money achieved through a procurement process. Some cost avoidance savings are reported as notional savings.

The savings achieved are a result of new tenders, contract negotiations, scope reduction, demand management, benchmarking and rebates. Savings are reported to Bluelight Commercial.

2024-2025 Procurement related savings for SWP totalled £1,897,774, comprising of £1,564,469 cashable plus £ 333,305 notional savings.

Procurement related savings for Gwent Police totalled £784,639 of which £701,065 is cashable and £83,574 are notional savings.

Procurement related savings for Dyfed Powys Police totalled £285,052 of which £212,757 is cashable and £72,295 are notional savings.

Cashable savings highlights include:

Vehicles - £365,366 savings for South Wales plus £55,397 for Gwent were delivered for the purchase of vehicles for under the CCS framework.

In addition, £278,058 (SWP) and £168,116 (Gwent) savings were achieved (11-month figure) for the purchase of marked vehicles purchased under the Bluelight Commercial national framework. The savings are calculated by comparing price paid with RRP.

GRS – the need to migrate to a cloud version provided the opportunity to consider awarding a contract direct to the provider rather than contracting through G-Cloud. This risk-based approach provides better value for the public purse. [REDACTED]

ANPR Maintenance – a new tender, change of supplier and reduced annual charge delivered savings of [REDACTED] for SWP and Gwent respectively.

Cleaning – we agreed a discount for prompt payment of invoices which totalled [REDACTED] for Gwent. The retender of cleaning services resulted in a new contract from 1st April 2024. This delivered [REDACTED] due a change to the specification and a service standard level of cleaning based on the square meterage of our premises.

Confidential Waste – a [REDACTED] reduction in cost resulted from a tender and move to a new supplier for SWP.

Niche Licences - [REDACTED] was saved for SWP and [REDACTED] for Gwent through a correction to officer numbers in a renewal quotation.

In addition to cashable savings, we delivered savings through cost avoidance. These include:

SWP

[REDACTED] saving on abandoned waste collections charged for but not carried out due to lack of vetted drivers.

[REDACTED] saving through negotiation of annual price increase request in return for an extension to the contracts for Mechanical and Electrical Services. The reduction meant a lower increase than the CPI indexed price.

[REDACTED] savings related to the Access Control contract through robust contract management.

Gwent

First Fix Mapping Tool – this system is no longer required so was cancelled saving [REDACTED]

We received a rebate of £14,617 as a result of using CCS Frameworks. HM Treasury agreed that Crown Commercial Service could set up the customer payment initiative as a pilot during the 2024/25 financial year as the level of income received by CCS had grown resulting in a surplus. However, we have been informed that this will not be repeated next year.

The Ordering Team in both forces contributed to savings by ensuring departments raising requisitions obtain quotations or by obtaining quotations through sourcing activity on behalf of departments. The SWP team contributed £46,487 of notional savings.

Bluelight Commercial (BLC) recorded savings for each Force based on various arrangements they have established such as the vehicle savings under the BLC framework referred to above, cost avoidance savings on detainee clothing, the National Crime Scene Consumables framework, Aviation and training courses offered free of charge to forces to improve commercial and procurement skills.

Welsh Procurement Card

The Welsh Procurement Card rebate for 2024-2025-24 brought income back to the forces under the Welsh Government public sector arrangement, through which all organisations benefit regardless of their size.

South Wales	£20934
Gwent	£3529
Dyfed-Powys	£6,133
Total	£30,596

During 2024-2025, Gwent transferred to the digital Barclaycard BOCA system to improve the process and timeliness of ordering new credit cards.

We completed a piece of work to reduce the value of old non extracted credit card transactions in Gwent. At the end of April 2025 there were no transactions outstanding prior to February 2025.

3.3 Procurement Expenditure Summary

Contracts were awarded during 2024-2025 financial year for a diverse range of goods, services and works. As shown in the table below, the joint unit awarded 112 contracts, 62 extensions to contracts and 30 formal quotation exercises on behalf of South Wales and Gwent forces as well as several in collaboration with Dyfed-Powys. The number of direct award approvals fell to 32 compared with 39 for the previous year but the value increased to £6.41m.

The statistics do not reflect the level of resource required for each contract. A contract may bring a high level of complexity, risk and value, often when the contract is collaborative, involving several forces or partners outside policing, but is only recorded as a single contract awarded. Other tenders may involve significant input by the procurement team, such as the Control Room project and not result in the award of a contract.

In addition, procurement projects in the pre-contract or procure phase of the commercial lifecycle, so not yet awarded, are not recorded in the table. The strategic procurement team each manage multiple procurements concurrently alongside supporting departments with the contract management of live contracts to ensure best value is delivered.

75% of the £129.2 million spent by South Wales and Gwent on goods, services and works, was spent collaboratively. This continues to exceed the target of 66%.

Joint Commercial & Procurement Services (Combined figures for Both Forces)			
Contracts Awarded	Extensions Awarded	Quotations over £12.5k	Spend Both Forces
March-25	March-25	March-25	March-25
4	6	0	£19,647,453
Value	Value	Value	YTD 2024-25
£113,456	£5,599,979	£0	£193,888,996
YTD 2024-25	YTD 2024-25	YTD 2024-25	Goods & Services Mar 25
112	62	30	£12,036,747
YTD Value	YTD Value	YTD Value	Goods & Services YTD
£60,263,092	£15,566,512	£675,612	£129,178,972
Collaborative Spend Both Forces	Savings		
March-25	March-25		
£8,486,770	£1,260,818		
March-25 % Collaboration against G&S	YTD 2024-25		
71%	£2,681,491		
YTD 2024-25			
£97,331,767			
YTD % Collaboration against G&S			
75%			

The dashboard in Appendix A provides further detail on the expenditure and cost savings delivered for the year by Force.

3.4 Collaborative Procurement Progress and Key Procurements

An overview of a range of the contracts let during this year is provided below.

South Wales and Gwent

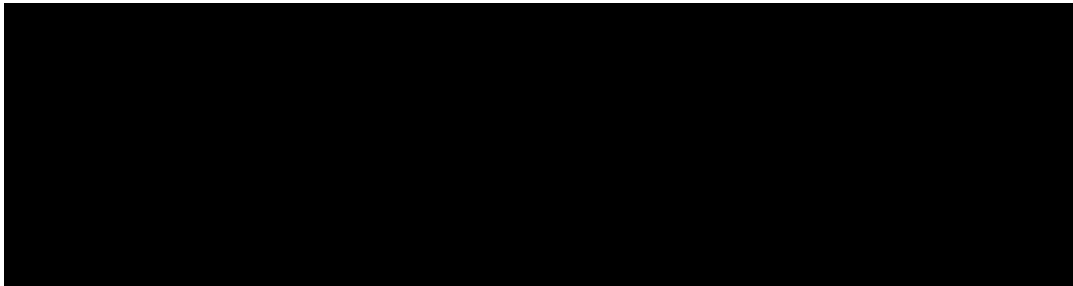
Forensic Medical Services and SARC (Sexual Assault Referral Centre) Services

Forensic Medical Services was a complex, high value and high risk procurement for South Wales, Gwent and Dyfed Powys, which redesigned the delivery of these services for custody and SARCs (Sexual Assault Referral Centres). The service was tendered in April 2024 and awarded in June 2024. 10% of the award criteria was reserved for social value. There was a significant resource demand to deliver the evaluation and implementation, and each lot had different start dates related to the complexity of the implementation.

1. **Lot 1 – South Wales Police Custody.** The contract was awarded to the existing supplier: Mitie Care and Custody Limited. The new custody contract saw a move away from provision of service by doctors and nurses, to a purely nurse lead provision.

2. **Lot 2 – Gwent Police Custody.** Previously delivered via a mix of in-house nurses and locum support, Mitie Care and Custody Limited was successful in this lot and the service went live in February 2025. A passthrough agreement between the supplier, Gwent, and the LGPS underpins the TUPE arrangements for the staff who moved to the new supplier.
3. **Lot 3 – Dyfed Powys Police Custody.** The contract was awarded to a new provider for Dyfed – again, Mitie Care and Custody Limited, and existing staff TUPE transferred to the new provider.
4. **Lot 4 – Tri Force SARC Forensic Medical Service.** The new contract for a single regional provider was awarded to Nurture Health and Care Limited with South Wales Police as the lead legal entity. This is part the WSAS (Wales Sexual Assault Services) regionalisation programme and is driven by the requirement to achieve ISO 15189 (Medical Laboratories) requirement for SARC examinations. The contract commenced in September 2024.

As part of the tender process, we asked to bidders what benefits they would offer if they were to be successful in more than one lot. Mitie Care and Custody were successful in all three custody lots and provided a reduction in the tendered costs at management level to each Force, as per the below table. We anticipate further benefits such as increased staff resilience (sharing staff across contracts), with common standards and KPIs.



The overall cost of the contract is higher than the previous arrangement due to the increases in specification for the SARC service, such as reporting, stand-alone rotas, input into ISO requirements. However, many of the SARC costs were hidden within the previous custody contract. The SWP custody costs have fallen as a result of the change of specification from doctors and nurses to a solely nurse lead provision.

Independent Sexual Violence Advisors

The requirement for an Independent Sexual Violence Advisor contract is part of the Wales Sexual Abuse Services (WSAS) regionalisation programme which aims to achieve consistency and equity of sexual abuse service provision (models, accessibility and governance) across the South-West Wales region. Under previous arrangements, there were no formal contracts in place and the services were grant funded by each of the Offices of the Police and Crime Commissioner.

The Police and Crime Commissioner for South Wales led a full open FTS (Find a Tender Service) tender process in compliance with Public Contract Regulations 2015 on behalf of

South Wales Police, Dyfed Powys Police, and Gwent Police. The tender aimed to appoint a single service provider for the region, as change of emphasis to a criminal justice focused provision. This procurement benefited from strong project management which assisted in ensuring the tender was published, evaluated and awarded on time.

The contract commenced on July 1st, 2024, later than planned, due to the complications of TUPE, communications and data transfer from the three incumbents.

The Provision of an Appropriate Adult Service

Collaboration between Gwent, South Wales and Dyfed Powys Police for a service for vulnerable adults detained in police custody or questioned as a suspect in an investigation. Due to the geographical scale of the 3 forces the tender was split into Lots. Lot 1, Gwent & South Wales and Lot 2, Dyfed-Powys. Suppliers could bid for one or both lots dependant on their capacity to cover the geographical areas. Adferiad were awarded the contract for both Lots. No cost savings were identified in the rates submitted, but savings were achieved by running a collaborative procurement, making best use of resources. The Contract Management Officer has taken over the contract management of this arrangement for South Wales and operational officers in both Gwent and Dyfed Powys are fully engaged in this positive process.

Insurance Brokerage and Associated Services

Gwent and South Wales collaborated for the renewal of this contract. Discussions and negotiation with Marsh Ltd led to an agreement to reduce their costs for the 4-year contract renewal. [REDACTED]

The Provision of Out of Court Disposal Courses

A collaboration between Gwent, South Wales and North Wales Police for a range of rehabilitation courses to educate offenders and resolve low level crimes and anti-social behaviour without going to court.

At present there are multiple contracts with different suppliers, and it was agreed that one contract with a single provider would be more efficient. Furthermore, it has been identified that a wider range of rehabilitation courses are required than those offered currently by the 3 forces. There will be scope for other courses to be developed and introduced throughout the term of the contract as future proofing.

Challenges during this process such as key stakeholders leaving the organisation and inexperienced stakeholders joining the team, have been overcome by support provided by JCPS. There is no cost to the forces for this arrangement as it is an offender's pay model, but in order to ensure value for money for the public, a robust process is being undertaken. The process is in its final stages and we are anticipating a reduction in the rates that the public/offender currently pay for the rehabilitation courses.

Women's Services

The collaborative contract awarded to The Nelson Trust commenced 1 April 2024 following a full open procurement process on behalf of the Police and Crime Commissioners for Gwent and South Wales Police, HMPPS (HM Prison and Probation Service) and the Welsh Government. The project brought together four services (Women's Pathfinder, 18-25 Early Intervention, CRS (Commissioned Rehabilitation Services) and Family Ties) to support the Wales Women's Justice Blueprint.

There have been some teething issues with the change of provider and bringing together of the four services, but these have been addressed during the first year.

The collaboration was successful in the GO Awards Wales winning the Collaborative Initiative Award and has been shortlisted for the UK National GO Awards 2024/25 taking place in May 2025

[illegible]

APD Cortex Support and Maintenance

We negotiated contract terms and price around a 5-year agreement and fixed prices to 31.3.2030. An award under a framework would have resulted in a higher cost.

Control Room System, Storm

GIS Mapping

This contract was extended and special terms negotiated with fixed charges for the duration of the contract, with no indexation applicable.

Microsoft Licences (Gwent Police)

Due to the forthcoming separation of Gwent Police and the SRS, Gwent Police agreed to take on the contractual responsibility for Microsoft Licences. Following a mini-competition exercise, a new contract was awarded to Insight Direct UK, [REDACTED], signed off for the next three years.

Global Rostering System (GRS)

It was agreed that there would be major benefits to both forces in migrating GRS to the cloud. A significant effort was put into negotiating a suitable contract before 31st December at which point prices would increase considerably. JCPS successfully agreed a contract document that would satisfy the current requirements and allow for migration to the cloud and ongoing support from Total Mobile. [REDACTED]
[REDACTED]
[REDACTED]

Joint Data Analytics Project (JDAP)

The JDAP group required a contractor to build a suitable platform and later provide consultancy to develop the infrastructure, integrate and improve data, implement analytics and ensure we build our own in-house knowledge and experience for the future development of the platform. A 2 year contract was awarded to Simpsons Associates, [REDACTED]
[REDACTED] The contract management officer continues to support the project with processes for tracking spend, reducing risk and general contract management advice.

Process Efficiency Programme – Robotics

Joint Procurement worked alongside ICT and DSD in developing a specification, carrying out a mini tender, evaluating bids and appointing Softcat as the contractor for consultancy, licences and expertise in order to commence work on robotic process improvements in various areas for both SWP and Gwent. The programme will ultimately lead to significant operational and efficiency savings. Softcat will subcontract pieces of work to specialist subcontractors throughout the contract period. [REDACTED]
[REDACTED]

Vehicle Livery – Four Welsh Forces

A collaborative tender process was carried out for the provision of Vehicle Livery. The framework was awarded to PVL Ltd and is available to all four Welsh forces. A call-off contract was raised, under the framework, for each of the Welsh forces.

Telephony Services - Gwent

The new contract for Gwent's Telephony Services was finalised and signed, with Mitel (previously Atos), under the CCS Framework. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

NICE Investigate – South Wales and Gwent

Work commenced on the NICE Investigate support contract to awarded via the G Cloud framework. [REDACTED]

[REDACTED]

iPatrol – Gwent and South Wales

The collaborative contract for iPatrol maintenance was awarded to Xenium Solutions Ltd, under the G Cloud framework. [REDACTED]

[REDACTED]

Generator Maintenance – South Wales

A full open tender for SWP's Generator Maintenance Services will deliver £6,824 in notional savings for the first year.

Eyecare contract

The eyecare contract with Specsavers delivered savings of [REDACTED] in year one of the contract and is expected to recur each year. The original cost of an eyecare voucher under the NPS Framework was [REDACTED] per person. The new cost under the new contract is [REDACTED] per person. We receive credits where vouchers are issued to officers and staff but not redeemed. An additional cost avoidance saving of £28,688 was realised by switching to purchase under a different framework.

Employee Assistance Programme

[REDACTED] cashable savings from our Counselling service provider, Vivup, was achieved through a reduced rate per person as more organisations onboarded the Framework.

Occupational Health Healthcare Assistant and Technicians

The contract provider Caer Health went into administration in January 2025. As an interim agreement, the procurement lead worked with Gwent and South Wales Occupational Health Units to award an interim 5-month agreement with LATUS as many of the Caer staff were TUPE transferred to LATUS. A new route to market will be planned for a longer-term agreement when guidance is provided by the client departments.

Vehicle Maintenance Services

Work commenced to let a tender for the provision of vehicle maintenance services to support the Fleet services in Ty Thomas, as well as the Gwent Fleet requirements. We expect to award the contract in FY2025.

Replacement of the Ty Thomas roof

A procurement process commenced and we are working with Estates to let a contract under a WPA Framework under a JCT form of contract.

Suzy Lamplugh Trust

We provided advice and reviewed an agreement with the Suzy Lamplugh Trust for each force. This victims focused review about stalking covers the entire process from initial reporting through to investigation, charge, and perpetrator management, making use of the latest guidance from the College of Policing, the NPCC and HMICFRS. The appraisal will identify positive areas of work and make recommendations relating to areas for development.

Violence against Women

We worked with the Gwent Domestic Violence team on receipt of a Welsh Government grant for the purchase of the Hollie Guard app and 300 mobile phones to be enhance the personal safety of victims of domestic violence. JCPS also assisted with the grant return.

Geo Fencing – Safer Streets Funding.

JCPS arranged a contract to utilise new software and an app to send alerts to phones in the area when ASB crimes are in progress.

Internal Audit Services

This All-Wales Collaborative contract required an accelerated turn around to meet the contract renewal date. The collaboration included a specification agreement by the four Forces which was completed in a short time frame with the valuable support of the Assistant Director of Finance SWP.

Cleaning Services (South Wales Police)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Cleaning and Associated Services (Gwent) -

Small Works and Carpentry Framework

Work commenced on a tender exercise that will combine the Small Works projects and Carpentry requirements for SWP Estates. The intention is to award a framework split into 4 lots for works over £50,000. The successful suppliers will have opportunity to bid for works below £50,000 to deliver further best value and ensure capacity throughout the framework period.

Fire Stopping

It has not yet been possible to confirm the final saving figure for the Fire Stopping Contract but it expected to be a mix of cashable and cost avoidance totalling a significant sum. Savings are realised through more efficient deployment of teams, reduced hourly rates, quicker response times, economies of scale and pricing per job rather than hourly rate.

Static ANPR Support, Maintenance and Connectivity

A contract was awarded for both forces for the maintenance and support of ANPR Cameras. For Gwent, a rationalisation from 3 suppliers down to one supplier and a standard way of working has provided both cost and efficiency savings. The cost per annum with 3 suppliers was circa , including the addition of a preventative service to ensure NASPLE compliance. For South Wales, the new agreement delivered a saving of via a new way of working and connecting ANPR Cameras.

Telematics

Through negotiation for the extension period of our telematics contract, we made a saving of circa against the increase the supplier could have expected in line with the contract terms. We have extended the contract for the maximum term until 2026.

Digital Interview Recording Maintenance and Support

A three-year agreement was awarded via a compliant procurement route to continue with the support and maintenance by the current provider. We will monitor the market to identify any evolution in this technology.

Laundry Services

A collaborative contract for three forces was awarded in April 2024 for Laundry Services. With the appointment of a contract management officer for custody contracts for South Wales and the procurement lead in Gwent, the intention is to ensure the contract is managed more efficiently, that custody staff and the supplier understand their responsibilities and that the internal audit recommendations are met. There were no savings achieved as the majority of costs associated with this service are labour costs and labour rates have risen due to an increase in NI contributions.

Ballistic Body Armour (Joint Firearms Unit)

A further competition process was undertaken under the national Bluelight Commercial (BLC0023) Lot 2 framework, including wearer trials by the Joint Firearms Unit. A contract was awarded to the end of 2027 with the option to extend annually until the end of 2030. The specification for body armour has improved from the 2007 Home Office standard to the new 2017 Home Office standard which allows for a lighter, less cumbersome solution while still providing officers with the required standard of protection.

LPG Gas (SWP)

The contract was awarded to Calor Ltd, the incumbent supplier for a 4-year period following a further competition process under CCS RM6305 Framework.

Grounds Maintenance (SWP)

An open tender resulted in the incumbent supplier, Mitie Landscapes being awarded a contract for a 3-year period with the option to extend for an additional 3 years, on an annual basis. There is a significant increase in the value of the contract as the previous contract only allowed for general grounds maintenance. The new contract includes specialist habitat management and additional sites across the force area. [REDACTED]

Intruder Alarms Annual Servicing, Maintenance and Repair

An open tender was run for the annual servicing and repair of the intruder alarms across the South Wales estate. 11 suppliers submitted bids for this tender and following the tender evaluation we expect to award the contract to a local SME (Small Medium Enterprise). The bids received provide a notional saving of £[REDACTED] for the four years of this contract.

Specialist Cleaning of Operational Vehicles

A contract was awarded to a Welsh SME following an open tender for the specialist cleaning of operational vehicles for South Wales. [REDACTED]

[REDACTED]

[REDACTED]

Dyfed-Powys Police Highlights

Victim Services

Led by North Wales Procurement, the OPCCs for Dyfed Powys and North Wales undertook a tender exercise for Victim Referral Services.

Within Dyfed Powys Police, the existing victim referral service was provided by a team of civilian staff, known independently as Goleudy. The team were located at Police Headquarters in Carmarthen and worked closely with a number of partner agencies to provide a multi-service support to victims of crime and high risk antisocial behaviour. The service offered a multi crime hub focus providing specialist support for distinct victim cohorts.

[REDACTED]

[REDACTED]

[REDACTED]

Due to some variation in requirement there will be two separate contracts but contract management requirements be co-ordinated as far as possible to identify any themes or innovation that may be applicable to both, to ensure the contract benefits are maximised.

This represents a significant step towards a consistent offer of service to victims across Wales.

Forensic Medical Services

As detailed above, South Wales and Gwent Joint Procurement progressed a collaborative tender on behalf of the three Southern Wales Forces for Forensic Medical Services – Custody. Each Force has a separate contract for their requirement, although as all contracts are awarded to the same supplier, potential collaboration savings have been identified and will be progressed during the implementation period. In addition, cross border operation will be explored given bordering forces will also be with the same supplier.

The Force held a risk in relation to FMS – Custody service provision. The previous model for Powys (Newtown and Brecon) was on a retainer basis, which often meant gaps in rota coverage. In addition, rota coverage for embedded suites across the last financial year was subject to gaps and issues to service delivery. Service credits to drive rota coverage compliance and provide financial compensation are incorporated into the new contract.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

It was approved to award a contract to increase contract provision to provide an additional embedded service in Powys.

Offender Diversionary Scheme

The Force and OPCC are working hard to deliver continued levels of service against a backdrop of reducing funding. This has resulted in looking at operational areas and modifying ways of working, such as establishing multi agency approaches to support the outcome of reduction in arrests. The offender diversionary scheme seeks to tackle the root cause of offending and associated health and community related issues. It is a multi-agency scheme which seeks to address offending behaviour at a much earlier stage in an individual's offending journey. The solution will monitor and report on offending behaviours, as well as trends in health and community related issues.

This was the third tender exercise for this requirement to which six companies provided a response. The contract was awarded to the incumbent provider, Pobl. [REDACTED]

[REDACTED]

[REDACTED]

Microsoft Licencing

The Force's current Microsoft Enterprise Subscription Agreement came to an end on the 31st March 2025 and there was a requirement to renew to provide continuity of service. With the advent of commercial cloud capabilities allowing forces to begin the transformation of the way they capture, manage and share information, the procurement of a replacement agreement would enable Dyfed-Powys to further build on the work carried out as part of the National Enablers Program, further leveraging the benefits of the Microsoft cloud platform to include new technology such as Microsoft Fabric.

The Force previously operated a mix of Microsoft E3 and E5 licenses, with licenses being allocated based on roles. During implementation of the project to migrate data to SharePoint on-line the E3 licenses were identified to have limitations with regards to data loss prevention/advanced labelling where policies cannot be automatically applied. This would not allow the Force to take full advantage of the technology available due to having a mixed license estate, implementing features which would not work for all users, resulting in potential data loss/breach.

The new agreement includes E5 license for all to ensure compliance can be achieved across the whole organisation, all users will also benefit from having the ability to make external calls from Microsoft Teams client, further reducing the need for desktop telephones.

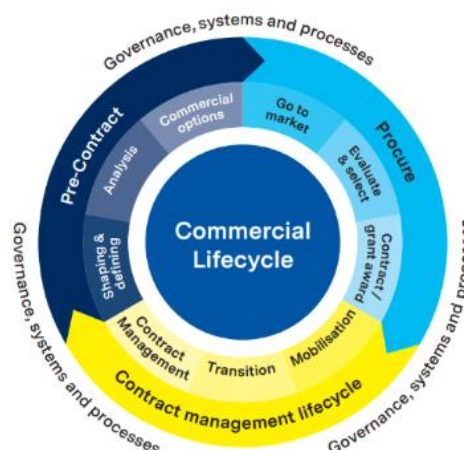
The procurement was conducted via Crown Commercial Services (CCS) framework, via the Microsoft Aggregation National Further Competition (NFC) 180 to establish a single supplier contract for the purchase of Microsoft Enterprise Subscription. The contract will be for a three-year period.

Microsoft UK periodically agrees with UK Government a set of structured pricing and discounts. The latest iteration of this agreement is called the Strategic Partnership Agreement (SPA24) that allows all eligible public sector customers to benefit from the same baseline of Microsoft pricing and discounts. The new agreement was available for enrolments commencing from 1st April 2025 onwards.

As a route to market Dyfed-Powys participated in an aggregated procurement with other public sector organisations, run by CCS. This competition was based on Microsoft base current costs and the SPA24 discounts. Seven suppliers submitted a response, with Phoenix Software confirmed as the winning supplier, who facilitated this requirement with Microsoft as a Value Added Reseller.

3.5 Contract management

The emphasis on contract management progressed further this year. This phase of the commercial lifecycle is as prominent as the procure phase. The addition of a Contract Management Officer post responsible for Custody Services within South Wales is a strong addition to the existing posts managing several Category 1 and Category 2 Gold contracts. ICT established a post to manage ICT contracts and suppliers and the postholder is working closely with the JCPS contract management officers, adopting common practice, shared learning and using the suite of tools we have developed.



Some of the highlights achieved through contract management activity are described below:

Forensic Medical Services Contract – We negotiated a wholesale revision of Mitie’s monthly reporting report regime to record contract failures more accurately and enable more comprehensive holding-to-account. This in turn is enabling custody colleagues to focus on operational delivery and the Procurement Contract Managers to define and impose better standards of reporting and planning with Mitie, including detailed staffing plans to mitigate chronic staffing issues. Discussions are underway to consider whether the Contract Management Officer role for Custody Services is made collaborative across Gwent and South Wales as award of the contract established a common supplier across both forces.

[REDACTED]

Data Sharing - Under our contracts we can ask suppliers to help conclude DPIA and data sharing agreements and we have led on drafting and negotiating with Mitie to ensure we maintain best practice information security governance in our contracts. A DPIA and two information protocols are expected to be completed in early FY 2025.

Custody Contracts - we have imposed new quarterly reporting requirements, frequency of meetings and reinforced what the contracts stipulate for: the Elis laundry contract, Bidfood custody food & consumables contract and Adferiad Appropriate Adult contracts. Each, whilst not significant in spend, is important to the smooth running of custody suites. This has allowed custody colleagues to continue with daily management but to escalate contract issues.

[REDACTED]

[REDACTED]

Mechanical Services

The contract for mechanical services entered its final extension [REDACTED]

Supplier meetings have improved and the supplier is now providing more information on agreed KPIs and any issues in achieving them. The contract management officer has worked closely with Estates to give advice and offer best practice recommendations particularly around project works. Further work is ongoing to drive greater value from the contract and look to identify improvements and cost savings.

Electrical Services

In February, the electrical contract was due to enter its optional extension period. [REDACTED]

[REDACTED]

We have looked at more innovative ways of cost reduction with Finance and Estates, such as a percentage reduction for payment in fewer days. We are currently exploring the options of consolidating invoices, and whether this would lead to savings.

JDAP (Joint Data Analytics Project)

This contract is rated as a silver contract but the client asked for guidance because the spend forecast exceeds £1million. The contract management officer provided advice on the contract management, on managing cost, statements of work and best practice. The client's feedback is that they have an increased confidence to manage the contract and hold the supplier to account.

GRS (Global Rostering System)

The performance levels within the GRS contract have moved forward in the two previous years. Some performance issues remain, but we have worked with the supplier to address issues and put improvements in place. We have highlighted risks in the contract and agreed mitigating actions on both sides. Ticket drive days are working well to reduce the number of outstanding tickets and move forward with the cloud migration project. Whilst there remains room for further improvements, the supplier relationship is positive and they are receptive to continuous improvement suggestions.

Control Room

The difficulties in this contract resulted with a progression to an agreed exit. To reach this stage, there was a significant amount of work with the project manager to understand risk, responsibilities and to move forward to allow a decision to be made.

Carpentry

We spent time with the client to review the current contract and offer recommendations for best practice to incorporate into the re-procurement. A key element of the commercial lifecycle is to ensure we build in lessons learned to the next tender.

We have considered issues in the current contract and looked at ways to incorporate increased innovation and flexibility into the new contract, whilst covering our existing requirements. Conversations have led to the client attending contract management training to upskill in contract management.

Cleaning Contract Due Diligence

In line with best practice contract management, the Contract Manager Officers implemented a new procedure to check invoices submitted against the pricing schedule in the tender. This is a text book example of good contract management, where the contract management officers, procurement lead and internal stakeholders work together. [REDACTED]

[REDACTED]

Further contract management related savings

assessment. The senior management team and legal colleagues completed three days of deep dive training to become superusers. The training was comprehensive but the delay of the Act's go-live date meant that some key information was not available until very close to go-live and much learning will be developed as the team start to use the new processes and implement the transparency requirements.

JCPS offered training to aid colleagues understand the impact of the Procurement Act to departments across South Wales and Gwent and have delivered several sessions to date.

Ethical Procurement

Each member of the strategic procurement team completed the annual CIPS Ethics eLearning and Test to demonstrate our commitment to addressing key issues such as sustainability, human rights, fraud, bribery and corruption.

Chartered Institute of Procurement and Supply (CIPS)

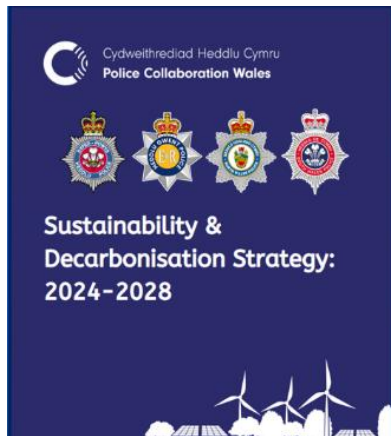
Several team members continued to study for their CIPS professional qualification through the Welsh Government funded Corporate Award programme. This is a work based, modular, applied learning programme that offers a route to full MCIPS in an accelerated timescale. We have taken full advantage of the programme as part of our growing our own talent approach.

The team are fully compliant with the mandatory learning packages for each Force. We have engaged well with the PERFORM personal development reviews and each team member is working towards agreed objectives.

Bluelight Commercial (BLC)

In addition to the Transforming Public Procurement training BLC offer a range of training modules open to Gwent and South Wales staff. The procurement team and colleagues in other departments have completed learning including financial awareness training, principles of grants and contracts, social value action planning, supplier relationships and contract management training. We continue to encourage contract owners to complete the contract management training as this is often a new element to their role. The training is provided free of charge by BLC to Forces.

3.7 Decarbonisation and Sustainability



Joint Procurement contributed to the Welsh forces Sustainability & Decarbonisation Strategy, working towards the Welsh Government's commitment to achieve net zero emissions by 2030 and UK legislative targets by 2050.

Through the Greener Gwent group and SWP Blue Dot Board we have progressed local sustainability initiatives and are assessing suppliers' commitments and actions to reduce carbon emissions and increase sustainable procurement in their supply chains.

Completed actions include showcasing three case studies per year to demonstrate how we are working with our

suppliers to deliver environmental benefits; inclusion of 10% weighting in tenders for social value, where appropriate; confirming with SWP Printing that 100% of paper used is recycled; agreed that whilst the monitors procure have an energy efficient rating, this will for part of the specification for future purchases.

We are encouraging local sourcing and the reduction of packaging to assist in reducing our carbon footprint. To that end, SWP Printing has invested heavily in equipment to produce promotional materials inhouse, which allows the production of promotional materials. Promotional items would usually be sourced from China, individually wrapped and without our control of the production/packaging methods. There is a plan to reduce the number of promotional items and to utilise more sustainable products at events such as Open Days to reduce items going to landfill. Printing use recycled paper and are researching other ways to improve our environmental impact, such as investing in print technology that would allow printing graphics directly onto surfaces, reducing the need to print on vinyl.

3.8 Gwent No PO, No Pay Policy

Gwent Police's No Purchase Order, No Pay policy was established to encourage good practice in raising requisitions prior to agreeing to make a purchase and to ensure prompt payment of suppliers. Where a purchase order (PO) is not in place, there is nothing to match the invoice received with and Finance begin an investigation to identify the source of the requirement and seek approval with potential to delay prompt payment.

Compliance levels continue to show a significant improvement since the policy was introduced in 2020. The number of transactions and percentage covered by a purchase order remains at a similar level to the previous year.

Percentage of Transactions Covered by Purchase Order	%
2020/21	29.67%
2021/22	53.06%
2022/23	51.97%
2023/24	56.65%
2024/25	52.30%

There is a positive 5.2% increase in the percentage of non-pay spend covered by a purchase order. The majority of transactions and expenditure that make up the spend not covered by a purchase order continue to be veterinary fees and kennelling for dangerous dogs, vehicle spares and repairs and legal fees.

Gwent Non-Pay Spend covered by a purchase order	
2019/2020 baseline	42.06%
2023	67.34%
2024	66.18%
2025	71.38%

4.0 Priorities for the Year Ahead

Police Commercial Efficiency Collaboration Programme

The Home Office has set up the Police Efficiency and Collaboration Programme (PECP) in collaboration with the sector to enable savings through a range of efficiencies. The programme is accountable for realising hundreds of millions of pounds in cashable savings and thousands of officer hours facilitated by business led change and long-term sustainability and performance optimisation.

Bluelight Commercial is the key PECP delivery partner for the commercial efficiencies workstreams. Initial activities include Energy, ICT Hardware, ICT Software, Fleet and Fuel. Each workstream will identify, drive, review and monitor commercial savings and enable services benefits across all forces. As a region, the Welsh forces will report against targets such as local savings and other measures identified to maximise benefits and efficiencies.

The National Blue Light Commercial System project seeks to deliver one system for contracted third party spend enabling data, KPIs and data that optimise commercial efficiency, effectiveness and manage supply chain risks. The e-commercial system will

encompass pipeline management, contract management and e-tendering. The Welsh Forces are committed to this project and have a seat on the strategic working group.

Improving commercial skills

Effective commercial skills have a role to play in achieving some of the priorities set by the Force's delivery plan - eliminating waste and applying problem solving principles at all levels; adopting new and emerging technology to create capacity and improve capability; using data to direct and deploying our resources more efficiently. We will improve trust and confidence by delivering best value for the public purse and by working to the highest professional and ethical standards

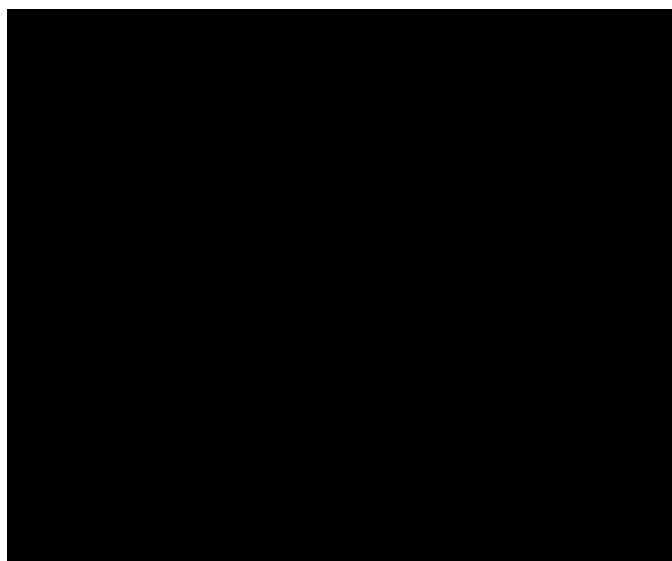
In addition to a continuous improvement approach to the development of the procurement team's skills, we will continue to act to increase the capability of officers in staff to effectively manage contracts and to take ownership of their agreements with suppliers. We will

- encourage more officers and staff to attend the BLC contract management training
- upskill middle line leaders (MLL) who attend the MLL programme of training and complete the Buildings, Buying and Budgets module
- act alongside client leads for contracts to develop their knowledge and skills in managing a contract well. We will provide a suite of contract management tools to assist them and attend Silver and Gold meetings where appropriate.

Delivery of Cost Savings

Cost savings and the delivery of best value remain at the forefront of our commercial activity in order to deliver best value for the public purse. Through our commercial and procurement activity, we aim to achieve a savings target of £400K and £300K for South Wales and Gwent respectively.

We will report savings regularly to Bluelight Commercial to contribute to national cashable, cost avoidance and efficiency savings targets.



5.0 Additional Considerations

▪ Financial Considerations

Procurement related savings are only one measure of the procurement unit but the figures in this report demonstrate the benefit of strategic procurement, effective contract management and the value for money process operated by the Forces.

The Forces did not receive any formal legal challenges or associated fines to the tenders awarded thus demonstrating the value of a robust and compliant process.

▪ Personnel Considerations

There are no personnel considerations in relation to this report.

▪ Legal Consideration

There are no legal considerations in relation to this report.

▪ Risk And Audit

Risks are recorded on local risk registers and escalated as necessary.

Bluelight Commercial have identified key risks including:

- Increased regulations and legislation
- ICT/Cyber security
- Unethical sourcing
- Supply chain disruption or failure
- Logistics/freight cost impacting the supply chain
- Supplier failure due to economic pressures
- Labour shortages, especially in consultancy and medical services and increased wage inflation

The joint unit has experience of many of these issues and will continue to work to offset pressures, navigate the legislation, seek assurance of ethical supply chains and identify issues at an early stage through robust contract management.

We met with TIAA, the current provider of internal audit services to the Welsh forces, to discuss an audit of contract management in SWP Custody Services in December 2025 as well our input into a collaborative audit of the Use of Purchase Orders and Expenses and an audit of Creditors in Autumn 2025.

The Final TIAA Report for the four Welsh forces considering each organisation's internal anti-fraud policies received Substantial Assurance for each force, was issued in May 2024.

- **Public Interest**

In producing this report, has consideration been given to 'public confidence'? Yes

Are the contents of this report, observations, and appendices necessary and suitable for the public domain?

Much of this report is suitable for the public domain but some sensitive and commercial information must be redacted. A redacted version can be provided following chief officer approval of the report.

- **Lead Chief Officer**

Umar Hussain, Chief Financial Officer South Wales Police

Nick McLain, ACC (Organisation) Gwent Police

Edwin Harries, Financial Director, Dyfed-Powys Police

- **Chief Officer Approval**

- I confirm this report has been discussed and approved at a formal Chief Officers' meeting.
- I confirm this report is suitable for the public domain / is not suitable for the public domain for the reasons stated. (delete as appropriate)

Signature: (Insert CO electronic signature)

Date:

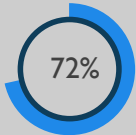
Appendix A – Spend Analysis for Joint Unit

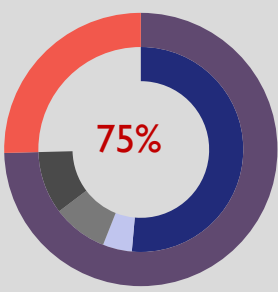




South Wales Police Spend Report

Month: **March-25**

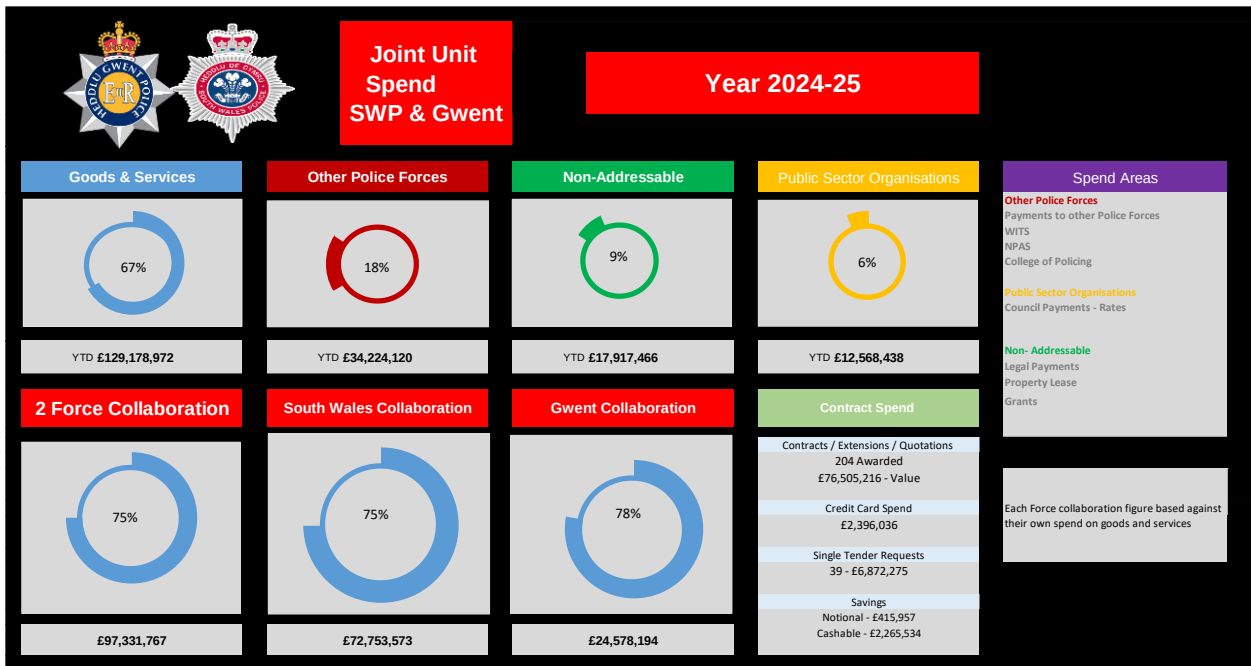
Goods & Services	Other Police Forces	Public Sector Organisations	Non-Addressable	Monthly Spend
 72%	 20%	 2%	 6%	£13.4m
YTD: £97.53m	YTD: £16.57m	YTD: £7.08m	YTD: £12.95m	YTD Total Spend 2024/25 £134.13m
01-Mar £9.59m	01-Mar £2.73m	01-Mar £.32m	01-Mar £.77m	Collaborative Spend Split 75% 66% Actual Target
	Includes Payments to other Police Forces WITS NPAS College of Policing Police Digital Services	Includes Rates Water Welsh Government	Includes Legal Payments Property Lease Grants	Credit Card Spend YTD £2.03m

Collaborative Procurement against Goods & Services 2024/25			
 75%	Non-Collaborative Spend	£24.78m	
	Collaborative Spend	£72.75m	
	National Frameworks	£50.14m	
	Other Police Forces	£4.49m	
	Welsh Frameworks	£8.47m	
	SWP	£9.66m	

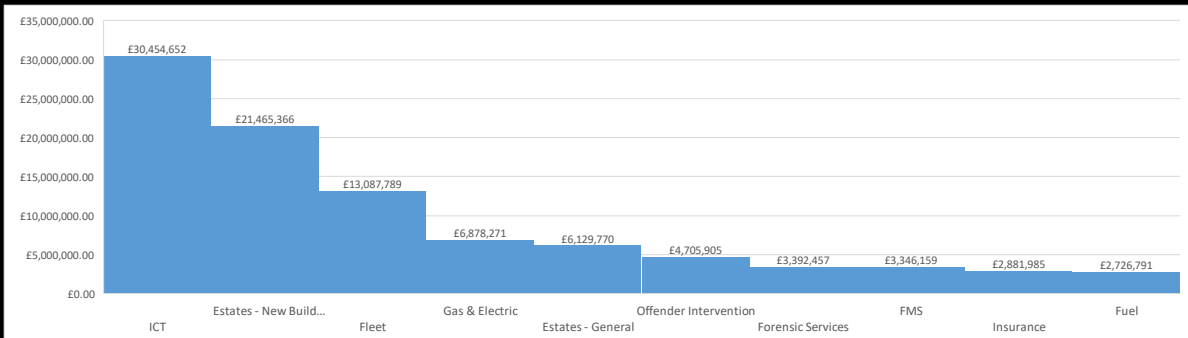
Top 10 Suppliers by Spend YTD		
1	Willmott Dixon	£19,720,384
2	G4s Care & Justice	£4,705,905
3	Softcat	£4,479,472
4	EDF Energy	£4,332,274
5	Proact IT UK Ltd	£3,284,813
6	Mitie Care & Custody	£2,066,143
7	Marsh UK	£1,988,796
8	Pentagon Corporate Fleet	£1,930,051
9	Solo Service Group	£1,905,451
10	Allstar	£1,894,231
		£46.31m
Top 10 suppliers as a % of spend on Goods & Services		47%

STR Requests			Savings			
	No.	Value		Cashable	Notional	Total
2024-25 YTD	32	£6,413,427	March-25	£884,039	£77,816	£961,855
2023-24 Total	39	£3,317,318	YTD	£1,564,469	£332,383	£1,896,852
% Compared to Previous Year	82%	193%			2024/25 Savings Target	£400,000
JCPS STR under £40k	11	£243,564			Towards Target	391%
Rejected STR's	1	£23,717				

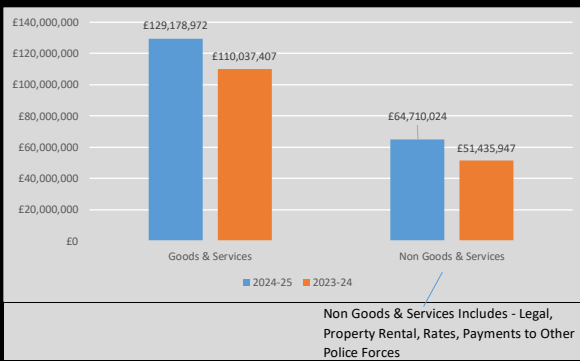
Joint Commercial & Procurement Services (Combined figures for Both Forces)			
Contracts Awarded	Extensions Awarded	Quotations over £12.5k	Spend Both Forces
March-25	March-25	March-25	March-25
4	6	0	£19,647,453
Value	Value	Value	YTD 2024-25
£113,456	£5,599,979	£0	£193,888,996
YTD 2024-25	YTD 2024-25	YTD 2024-25	Goods & Services Mar 25
112	62	30	£12,036,747
YTD Value	YTD Value	YTD Value	Goods & Services YTD
£60,263,092	£15,566,512	£675,612	£129,178,972
Collaborative Spend Both Forces	Savings		
March-25	March-25		
£8,486,770	£1,260,818		
March-25 % Collaboration against G&S	YTD 2024-25		
71%	£2,659,724		
YTD 2024-25			
£97,331,767			
YTD % Collaboration against G&S			
75%			



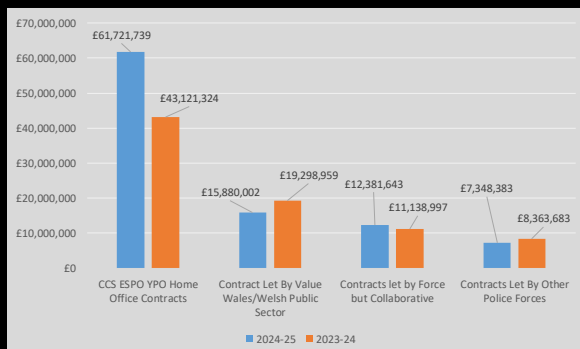
Top Spend Categories 2024-25 - Combined SWP & GP Spend



Spend on Goods & Services 2023-24 to 2024-25



Total Collaboration 2023-24 to 2024-25



Top 20 Suppliers of Goods & Services by Value

		Gwent	South Wales	Total
1	Willmott Dixon Construction	£1,447,250	£19,720,384	£21,167,634
2	Shared Resources Services	£5,850,595	£0	£5,850,595
3	EDF Energy	£1,216,099	£4,332,274	£5,548,373
4	G4S Care & Justice	£125,249	£4,705,905	£4,831,154
5	Softcat	£150,874	£4,479,472	£4,630,346
6	Pentagon Corporate Fleet	£1,954,238	£1,930,051	£3,884,289
7	Proact IT Ltd	£0	£3,284,813	£3,284,813
8	Marsh UK	£771,551	£1,988,796	£2,760,347
9	Allstar	£832,560	£1,894,231	£2,726,791
10	The Nelson Trust	£2,344,571	£0	£2,344,571
11	Mitie Care & Custody	£0	£2,066,143	£2,066,143
12	Solo Service Group	£0	£1,905,451	£1,905,451
13	Key Forensic	£499,280	£1,316,833	£1,816,113
14	Riverside Industrial	£0	£1,741,133	£1,741,133
15	EE	£8,416	£1,699,636	£1,708,052
16	HP Inc	£0	£1,658,711	£1,658,711
17	Ford Motor Company	£1,068,440	£482,267	£1,550,707
18	Total Energies Gas & Power	£498,831	£743,423	£1,242,254
19	Cellmark	£364,883	£805,293	£1,170,176
20				
		£17,835,991	£55,148,891	£72,984,882
	% of Total Goods & Services	56%	57%	56%

Appendix B

North Wales Police Procurement

North Wales Police (NWP) continues to sit outside of the core remit of the Southern Forces Procurement Collaboration. However, work involving NWP has been beneficial across a number of areas and are briefly outlined below:

- Pension Administration arrangements with XPS include NWP and being with the same provider for 3 of the 4 Welsh forces continues to prove extremely beneficial in terms of holding the supplier to account during an extremely challenging period as pension remedy is progressed and implemented and generally offering a more efficient and effective operating model. DPP remain as the only Force on differing arrangements in this regard.
- Internal Audit Services has continued to operate on a four force basis including NWP and this is beneficial from both a commercial and operational perspective. The programme for 2024-25 and 2025-26 from the supplier contains a number of collaborative audits where insight from findings across the Welsh forces can be shared with a view to encouraging good practice.
- OLEEO has been procured by NWP in support of the recruitment activity of the 4 Welsh forces. Having initially been introduced to help drive efficiency required to deliver Uplift the arrangements have remained in place since.
- Go Safe includes a range of procurement activity, some of which is undertaken through the North Wales team on behalf of the wider Welsh partnership and other aspects progressed on an all Wales basis.
- NWP is part of the CHARGE programme looking at enhancing the EV infrastructure across the Welsh forces. Whilst the work itself has stalled due to changes in supplier arrangements the efficiency and effectiveness offered by a collaborative arrangement in this area remains appealing.
- Whilst separate contractual arrangements exist in some instances, NWP has drawn on the activity and learning from the Southern Forces Procurement teams. Examples include:
 - A joint contract for vehicle livery.
 - A joint procurement taking place around the PEQF arrangements, now in the delivery phase.
 - Procuring a digital Occupational Health system drawing from the experiences of the Southern Welsh forces and adopting the same solution.
 - Developing and Procuring the Force's Uniform offer drawing on the activity of South Wales Police in this area in particular.
 - Undertaking a Decarbonisation survey utilising the same provider as South Wales Police to ensure that findings can be compared and contrasted.

NWP continues to remain sighted on the national work being done by the Southern Forces Procurement collaboration through Finance JAG and other forums which helps to ensure it is up to date on the work and good practice taking place within the southern forces and also being fully engaged in the work of the NPCC Savings forum, representing the 4 Welsh forces and feeding back accordingly.