

## OFFICE OF POLICE AND CRIME COMMISSIONER

**LEAD CHIEF OFFICER:** Chief of Staff

**TITLE:** Findings from the Public Consultation on the Police and Crime Plan  
Priorities


**DATE:** November 2016

**TIMING:** Routine

**PURPOSE:** To report the findings of the 2016 consultation on the proposed police  
and crime priorities

<b>1.</b>	<b><u>RECOMMENDATION</u></b> That the Office of the Police and Crime Commissioner (OPCC) Executive Board considers and notes the findings within this report and utilises them to inform the production of the Police and Crime Plan.
<b>2.</b>	<b><u>INTRODUCTION &amp; BACKGROUND</u></b> The current Police and Crime Commissioner (PCC) for Gwent was elected on 5 <sup>th</sup> May 2016 and has a statutory duty under the Police Reform and Social Responsibility Act 2011 to consult with local people in identifying and setting the local policing priorities.  The OPCC launched an e-consultation on 1 <sup>st</sup> August 2016 running for 12 weeks, closing on the 24 <sup>th</sup> October 2016. During this time, residents of Gwent were asked for their views on: <ul style="list-style-type: none"><li>• The proposed police and crime priorities; and</li><li>• The current accessibility of the Police</li></ul> The e-consultation included a total of 10 questions (two of which were open ended in order to gather more detailed responses). A demographics section containing five questions was included in the rear.  The e-consultation was proactively publicised via social media, Gwent Now, local press and the PCC's website, as well as being shared with community groups, partner organisations, the third sector and local authorities. Staff from the OPCC also distributed paper copies of the questionnaire at a number of local events during the consultation period and held a one-to-one consultation session for deaf residents using a British Sign Language interpreter. Paper copies and easy read versions of the consultation were available on request from the OPCC and all versions were available in Welsh.  This report analyses the results of the consultation and reports the findings.
<b>3.</b>	<b><u>ISSUES FOR CONSIDERATION</u></b> It was agreed, prior to the launch of the consultation that a representative sample size of 600 would be used. This provided a confidence level of 95%, including a +/- 4 margin of error.  759 questionnaires were completed using a mixture of electronic and paper formats.

	<p>Any paper questionnaires completed were inputted electronically by OPCC staff.</p> <p>The detailed findings from each question can be found in Annex A. An overview of the findings are as follows:</p> <p><b>Q1. Priority 1 – Crime Prevention</b> A total of <b>723</b> respondents either ‘strongly’ or ‘slightly agreed’ that ‘Crime Prevention’ should be a priority.</p> <p><b>Q2. Priority 2 – To Provide Support for Victims of Crime</b> A total of <b>720</b> respondents either ‘strongly’ or ‘slightly agreed’ that ‘Providing Support for Victims of Crime’ should be a priority.</p> <p><b>Q3. Priority 3 – Community Cohesion</b> A total of <b>689</b> respondents either ‘strongly’ or ‘slightly agreed’ that ‘Community Cohesion’ should be a priority.</p> <p><b>Q4. Priority 4 – Dealing with Anti-Social Behaviour (ASB)</b> A total of <b>719</b> respondents either ‘strongly’ or ‘slightly agreed’ that ‘Dealing with ASB’ should be a priority.</p> <p><b>Q5. Priority 5 – Effective Service Delivery</b> A total of <b>718</b> respondents either ‘strongly’ or ‘slightly agreed’ that ‘Community Cohesion’ should be a priority.</p> <p>Question 6 asked respondents to provide any further comments on the proposed police and crime priorities, or, to detail any other priorities they believed should be considered in the Police and Crime Plan for 2017-21. It was reassuring to note that the most common themes identified (including service delivery, ASB and parking) all fell within the proposed priorities detailed above.</p> <p>The findings from these questions demonstrate a high level of support for the proposed priorities, with an average <b>94%</b> of respondents either ‘strongly’ or ‘slightly’ agreeing.</p> <p>The next three questions asked respondents about their contact with the police. 359 respondents stated that they had not had any reason to contact the police in the last three years. Of the 405 who had made contact, 226 said the method satisfied their requirements. The most common reason identified as to why a method did not satisfy requirement was a lack or delay in a response being provided.</p>
4.	<p><b><u>NEXT STEPS</u></b></p> <p>The findings from this report will now be used to inform the contents of the PCC’s Police and Crime Plan which must be complete and in place by the end of the financial year 2016/17.</p>
5.	<p><b><u>FINANCIAL CONSIDERATIONS</u></b></p> <p>In making the decision to run the consultation in an electronic form, running costs were significantly reduced. Any printing costs which were incurred were covered by existing office budgets within the OPCC.</p>

6.	<p><b><u>PERSONNEL CONSIDERATIONS</u></b>  There were no personnel considerations arising from this report.</p>
7.	<p><b><u>LEGAL IMPLICATIONS</u></b>  The PCC has a statutory duty under Section 14 of the Police Reform and Social Responsibility Act 2011 to make arrangements for obtaining the views of the people, before a Police and Crime Plan is issued.</p>
8.	<p><b><u>EQUALITIES AND HUMAN RIGHTS CONSIDERATIONS</u></b>  This report has been considered against the general duty to promote equality, as stipulated under the Strategic Equality Plan and has been assessed not to discriminate against any particular group. As the consultation was open to all, and specific efforts were made to consult with specific groups such as deaf residents, it has supported the equality requirements.</p> <p>Consideration has been given to requirements of the Articles contained in the European Convention on Human Rights and the Human Rights Act 1998 in preparing this report.</p>
9.	<p><b><u>RISK</u></b>  The risk identified in this report is low as the Commissioner is discharging his statutory duties in carrying out this consultation.</p>
10.	<p><b><u>PUBLIC INTEREST</u></b>  This report will be available to the public on the OPCC website.</p>
11.	<p><b><u>CONTACT OFFICER</u></b>  Jessica Tippins – Engagements Officer  <a href="mailto:jessica.tippins@gwent.pnn.police.uk">jessica.tippins@gwent.pnn.police.uk</a></p>
12.	<p><b><u>ANNEXES</u></b>  Annex A – Detailed Consultation Findings Report</p> <p>  16.11.10 Detailed  Priorities Consultation</p>