

**Internal Audit** 

**FINAL** 

# Police and Crime Commissioner Gwent and Chief Constable Gwent Police

**Audit Strategy and Annual Internal Audit Plan** 

2020/21

## Overview

#### Introduction

The Audit Plan for 2020/21 has been informed by an updated audit risk assessment to ensure that planned coverage for the year is focussed on the key audit risks, and that the coverage will enable a robust annual Head of Internal Audit Opinion to be provided.

### **Key Emerging Themes**

This year will be another challenging year for police forces in terms of income, regulation and pressures on service delivery. We have identified a number of key areas, which require consideration when planning internal audit coverage.

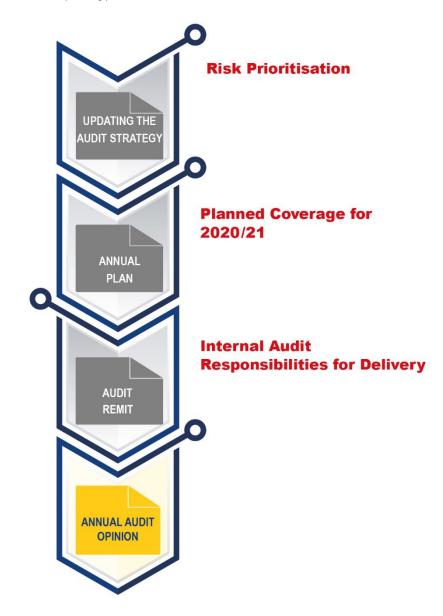
- EU Exit There is continuing uncertainty in relation to legislation which need to be created following the UK's departure from the European Union.
- Value for Money The requirement to achieve efficiency and effectiveness through collaborations and potential reforms.
- Health and Wellbeing Studies have showed that work pressures and the dramatic rise in assaults on police officers are affecting the health and wellbeing of the workforce.
- Professional Standards HMICFRS inspections have identified issues in relation to the resourcing of counter-corruption units and vetting backlogs, with Forces continuing to have problems in ensuring their workforce is properly vetted.
- Service Pressures Potential pressures on recruitment and training services due to the government's recruitment drive for Police Officers.
- IT Security Cybercrime continues to increase in scale and complexity.

## Adequacy of the planned audit coverage

The reviews identified in the audit plan for 2020/21 support the Head of Internal Audit's annual opinion on the overall adequacy and effectiveness of the organisation's framework of governance, risk management and control as required by TIAA's charter. The reviews have been identified from your assurance framework, risk registers and key emerging themes.



#### 2020/21 Audit planning process



Police and Crime Commissioner Gwent and Chief Constable Gwent Police Audit Strategy and Annual Internal Audit Plan 2020/21



# **Internal Audit Plan**

## **Audit Strategy Methodology**

We adopt a proprietary risk-based approach to determining your audit needs each year which includes reviewing your risk register and risk management framework, the regulatory framework, external audit recommendations and previous internal audit work for the organisation, together with key corporate documentation such as your business and corporate plan, standing orders, and financial regulations. For 2020/21 we have conducted an analysis of the key risks facing the sector and client base more broadly to inform our annual planning. The Audit Strategy is based predominantly on our understanding of the inherent risks facing the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and those within the sector and has been developed with senior management and Committee. We adopt a proprietary risk based approach (GUARD) to determining your audit needs each year which includes reviewing your risk register and risk management framework, the Regulatory Framework and assessment of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police. The Audit Strategy is based predominantly on our understanding of the inherent risks facing the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and those within the sector and has been developed with senior management and Committee. Our approach is based on the guidance stipulated in the Public Sector Internal Audit Standards (PSIAS).

#### **Risk Prioritisation**

Each year an updated risk assessment is carried out to ensure the Audit Strategy remains fully aligned with the key risks facing the Police and Crime Commissioner Gwent and Chief Constable Gwent Police. Annex A contains the GUARD assessment of key risks which has been completed, to identify those that are most relevant to the organisation and where internal audit assurance would be best focussed.

# **Internal Audit Strategy Plan**

Following the risk prioritisation review, the Audit Strategy has been updated (Annex B) and the Collaborative Annual Plan (Annex C) sets out the collaborative reviews and the planned reviews that will be carried out (Annex D), the planned times and the scopes for each of these reviews.

The Annual Plan will be subject to ongoing review and could change as the risks change for the organisation and will be formally reviewed with senior management and the Joint Audit Committee mid-way through the financial year or should a significant issue arise.

The overall agreed time for the delivery of the Annual Plan includes: research, preparation and issue of terms of reference, site work, production and review of working papers and reports. The Annual Plan has been prepared on the assumption that the expected controls will be in place.

The total number of days required to deliver the Audit Plan is as agreed in the contract between TIAA and the Police and Crime Commissioner Gwent and Chief Constable Gwent Police. This number of days is fixed and it is TIAA's responsibility to deliver the Audit Plan for this number of days. Where the Police and Crime Commissioner Gwent and Chief Constable Gwent Police agrees additional work the required number of days and the aggregate day rate will be agreed in advance with the Head of Finance and will be clearly set out in the terms of reference for the additional review(s).

#### **Audit Remit/Charter**

The Audit Remit/Charter (Annex E) formally defines internal audit's purpose, authority and responsibility. It establishes internal audit's position within the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and defines the scope of internal audit activities.

## Reporting

**Assignment Reports:** A separate report will be prepared for each review carried out. Each report will be prepared in accordance with the arrangements contained in the Terms of Reference agreed with TIAA and which accord with the requirements of TIAA's audit charter and the Public Sector Internal Audit Standards (PSIAS).

**Progress Reports:** Progress reports will be prepared for each Joint Audit Committee meeting. Each report will detail progress achieved to date against the agreed annual plan.

**Annual Report:** An Annual Report will be prepared for each year in accordance with the requirements set out in TIAA's audit charter and the Public Sector Internal Audit Standards (PSIAS). The Annual Report will include a summary opinion of the effectiveness of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's governance, risk management and operational control processes based on the work completed during the year.

**Other Briefings:** During the year Client Briefing Notes, Benchmarking and lessons learned digests will be provided. These are designed to keep the organisation abreast of in-year developments which may impact on the governance, risk and control assurance framework.



### **Providing Assurance**

For each assurance review an assessment of the combined effectiveness of the controls in mitigating the key control risks will be provided. The assurance assessment process is set out in Annex F.

#### Liaison with the External Auditor

We will liaise with the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's External Auditor. Any matters in the areas included in the Annual Plan that are identified by the external auditor in their audit management letters will be included in the scope of the appropriate review.

#### **Performance**

The following Performance Targets will be used to measure the performance of internal audit in delivering the Annual Plan:

Area	Performance Measure	Target
Ashiovement of the plan	Completion of planned audits.	100%
Achievement of the plan	Audits completed in time allocation.	100%
Reports Issued	Draft report issued within 10 working days of exit meeting.	95%
	Final report issued within 10 working days of receipt of responses.	95%
Professional Standards	Compliance with TIAA's audit charter and the Public Sector Internal Audit Standards (PSIAS).	100%

#### **Conflict of Interest**

We are not aware of any conflicts of interest and should any arise we will manage them in line with TIAA's audit charter and the Public Sector Internal Audit Standards (PSIAS), the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's requirements and TIAA's internal policies.

## **Limitations and Responsibility**

Substantive testing will only be carried out where a review assesses the internal controls to be providing 'limited' or 'no' assurance with the prior approval of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and additional time will be required to

carry out such testing. The Police and Crime Commissioner Gwent and Chief Constable Gwent Police is responsible for taking appropriate action to establish whether any loss or impropriety has arisen as a result of the control weaknesses.

Internal controls can only provide reasonable and not absolute assurance against misstatement or loss. The limitations on assurance include the possibility of one or more of the following situations, control activities being circumvented by the collusion of two or more persons, human error, or the overriding of controls by management. Additionally, no assurance can be provided that the internal controls will continue to operate effectively in future periods or that the controls will be adequate to mitigate all significant risks that may arise in future.

The responsibility for a sound system of internal controls rests with management and work performed by internal audit should not be relied upon to identify all strengths and weaknesses that may exist. Neither should internal audit work be relied upon to identify all circumstances of fraud or irregularity, should there be any, although the audit procedures have been designed so that any material irregularity has a reasonable probability of discovery. Even sound systems of internal control may not be proof against collusive fraud.

Reliance will be placed on management to provide internal audit with full access to staff and to accounting records and transactions and to ensure the authenticity of these documents.

The matters raised in the audit reports will be only those that come to the attention of the auditor during the course of the internal audit reviews and are not necessarily a comprehensive statement of all the weaknesses that exist or all the improvements that might be made. The audit reports are prepared solely for management's use and are not prepared for any other purpose.

## **Joint Audit Committee Responsibility**

It is the responsibility of the Joint Audit Committee to determine that the number of audit days to be provided and the planned audit coverage are sufficient to meet the Committee's requirements and the areas selected for review are appropriate to provide assurance against the key risks within the organisation.

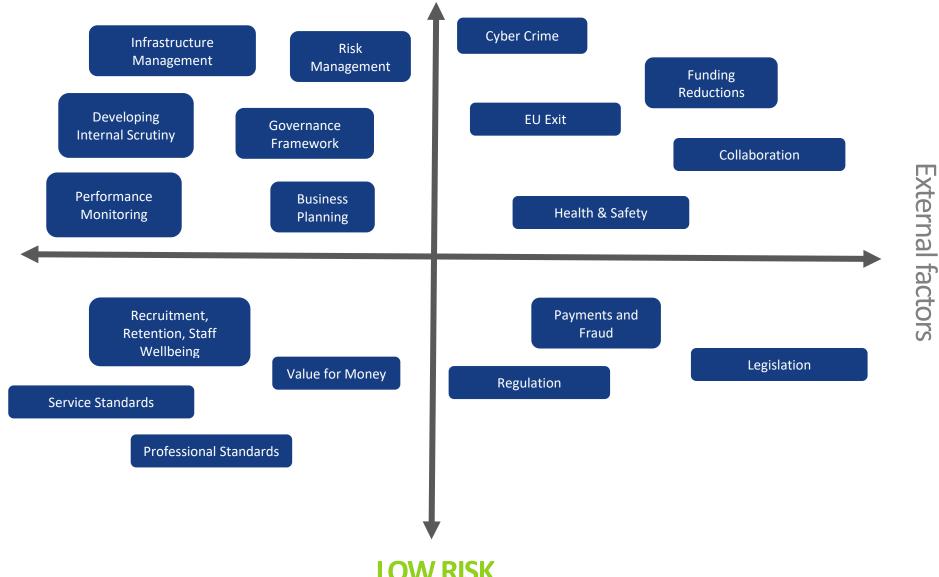
# **Release of Report**

The table below sets out the history of this plan.

Date plan issued:	21st January 2020
Date final plan issued:	13 <sup>th</sup> May 2020

# **Annex A: GUARD Risk Analysis**





Internal factors

# **Annex B: Rolling Strategic Plan**

Review Area	Туре	2020/21	2021/22	2022/23
Governance				
Key governance areas will be reviewed on a rotational basis each year such as strategic planning, strategic control, regulatory compliance, performance management, board assurance framework, partnership working, management of conflicts, health and safety, subsidiary governance and third party assurances.	Assurance	✓	✓	✓
Strategic Planning	Assurance	*		
Performance Management (carried forward from 2019/20)	Assurance	8		
Business Continuity Planning	Assurance		10	
Governance – Data Quality	Assurance			10
Risk				
A robust risk management framework is critical to all organisations to ensure risks are effectively management and emerging risks identified our cyclical annual reviews will cover embedding risk, risk identification, risk mitigation and risk workshops.	Compliance / Appraisal	✓	✓	✓
Risk Management – Mitigating Controls	Appraisal	*	10	10
Financial systems - Cost Control and Income Maximisation				
Cost control, income maximisation and robust financial systems are essential to financial well-being of any organisation. Our reviews of key financial systems are designed to ensure compliance with PSIAS and help protect against potential frauds. We will carry out a high level review of key financial systems each year supported by a rolling programme of financial system reviews such as payments health check, income, payroll, budgetary control/management reporting, cost improvement planning and nominal ledger.	Assurance	✓	✓	<b>✓</b>
Budgetary Control	Assurance	*	5	5
General Ledger	Assurance	*	5	5
Payroll	Assurance	*	6	6
Creditors	Assurance	*	6	6
Debtors	Compliance	*	6	6
Pensions	Assurance		5	
Expenses and additional payments	Assurance	5		5
Treasury Management	Assurance		5	



Review Area	Туре	2020/21	2021/22	2022/23
Fixed Assets	Appraisal		5	
Capital Programme	Assurance	4		4
Counter Fraud	Assurance	5	7	7
Estate Management				
A strong health and safety culture and need to deliver value for money requires organisations to have effective processes and controls over legislative and regulatory compliance relating to Estate Management and Health and Safety functions including water hygiene, gas safety, fire risk assessments, asbestos management and electrical safety.	Assurance	✓	✓	✓
Estate Management – Strategy	Assurance	7		
Estate Management Delivery	Assurance		7	7
Operational Performance				
Robust management systems are key to quality service delivery and therefore our reviews will ensure there are effective controls relating to the regulatory standards.	Assurance / Compliance / Appraisal	✓	✓	✓
Fleet Management – Fuel	Compliance	*		
Fleet Management – Single System	Compliance		5	
Fleet Management – Repairs and Maintenance	Compliance			5
Contract Management	Assurance	6	6	6
Local Policing – Property and Cash	Compliance	6	6	6
Corporate Communications	Assurance	6	6	6
Vetting	Compliance	*	6	
Staying Ahead 8 themes	Appraisal	4	10	10
Collaborative Projects	Appraisal	*	*	*
Workforce				
The largest area of expenditure of the Force responsible for the delivery of the Police and Crime Plan and the Chief Constable's delivery plan. Audit work will include the HR Strategy; Organisational Development and the Wellbeing Strategy.	Assurance	✓	✓	✓
HR Management – Wellbeing	Assurance	5		
HR Management – Recruitment and Training	Assurance		7	
HR Management – Absence Management	Compliance			7



Review Area	Туре	2020/21	2021/22	2022/23
ICT				
ICT reviews are completed by Torfaen County Borough Council Internal Audit Services.		X	X	X
Collaborative Reviews				
See collaborative plan for details	Approach to work to be agreed	71	ТВА	ТВА
Follow Up				
We will carry out a continuous follow up of internal audit recommendations utilising TIAA's client portal and recommendation tracker. Updates will be provided to each Committee.	Follow Up	10	10	10
Data Analytics & Benchmarking				
Collaborative Approach		✓	✓	✓
Benchmarking Topic to be agreed	-	✓	✓	✓
Management and Planning				
Contingency		2	1	4
Liaison with Wales Audit Office		2	2	2
Briefings		✓	✓	✓
Planning	-	4	4	4
Annual Report	-	4	4	4
Management	-	15	15	15
Total Days		164	159	150

<sup>\*</sup>included in Collaborative Reviews

Note – The performance management audit has been carried forward from 2019/20

# Annex C: Welsh Police Collaborative Annual Plan – 2020/21

Quarter	Audits	Туре	Days	Rationale and Scope
1	Vetting of Contractors	Compliance	12	Risk Reputational and Fraud risk. Rationale Inherent risk area identified. Potential for further collaboration. The number of days will be split equally for this review.  Scope The review will consider the contractor vetting arrangements across all four welsh forces and police and crime commissioners. The scope of the review will assess the arrangements in place, check compliance with the arrangements and compare across the organisations and identify areas for collaboration. The scope of the review does not include any other aspect of the vetting arrangements.  Leads Lead Force – North Wales
2	Risk Management – Mitigating Controls	Compliance	28	Risk Selected risks.  Rationale Included in all Strategic Plan for 2020/21. The number of days will be split equally for this review.  Scope Two risks/uncertainties which are included in each the organisation's risk registers will be selected and the effectiveness of the identified controls will be reviewed. A comparison of the listed controls and assurance in each organisation will be undertaken. The scope of the review does not include consideration of all potential mitigating arrangements or their effectiveness in minimising the opportunities for the identified risks to occur.  Leads Lead Force – South Wales



Quarter	Audits	Туре	Days	Rationale and Scope
2	Collaborative Project Review – Office 365 (part of National Enabling programme)	Appraisal	30	Risk Financial and Reputational risk.  Rationale Pan Wales Project – Collaborative project review. The time allocation will be split according to the agreed apportionment.  Scope The review will appraise the effectiveness of the collaboration arrangements for the Office 365 Project. The scope of the review will also include the effectiveness of the Project Management arrangements.  Leads Lead Force – Gwent Police
2	Collaborative Project Review – Early Action Together (Adverse Childhood Experiences ACES Project)	Appraisal	30	Reputational risk.  Rationale  Pan Wales Project – Collaborative project review. The time allocation will be split according to the agreed apportionment.  Scope  The review will appraise the effectiveness of the collaboration arrangements for the Early Action Together Project. The scope of the review will also include the effectiveness of the Project Management arrangements. It was noted that the project is currently funded until 31st March 2020 and dependent on the funding decision there may be none of the current programme infrastructure left in place to support the audit. In the event of no further funding, the audit will consider how the arrangements are embedded into each Force's own arrangements.  Leads  Leads  Lead Force – North Wales



Quarter	Audits	Туре	Days	Rationale and Scope
3	Collaborative Budgetary Control	Assurance	30	Risk Financial risk.  Rationale Financial Risk, Collaborative Review included in each plan for 2020/21. The time allocation will be split according to the agreed apportionment.  Scope The review will consider the arrangements for financial control over the collaborative budget and project financial arrangements. The scope of the review will include consideration of the apportionment of collaborative costs, income generation and recharges apportionment.  Leads  Lead Force - Dufed Daywere
3	Procurement – Strategic Lead	Appraisal	20	Risk Financial and reputational risk Rationale New collaborative area, financial risk. The time allocation will be split according to the agreed apportionment.  Scope The review will appraise the effectiveness of the new arrangements for delivery of a strategic lead for procurement across the Welsh Police organisations. The detailed scope for the review will be agreed at the next Joint Finance and Resources Group meeting and will include the consistency of approach across the organisations, working links with other public sector bodies, social values and learning from each other. The scope of the review will not include any aspect of the local procurement arrangements in place and will not include compliance testing.  Leads Lead Force – South Wales



Quarter	Audits	Туре	Days	Rationale and Scope
3	Strategic Resource Planning	Appraisal	40	Reputational risk.  Rationale  Identified as collaborative area for all organisations at the Joint Finance and Resources Group. The time allocation will be split according to the agreed apportionment.  Scope  The review will appraise the arrangements in place at each force for strategic resource planning, considering the national initiative for recruitment of additional Police Officers. The detailed scope of the review will be agreed at the next Joint Finance and Resources Group meeting. The scope of the review will not include the overall strategic planning and the links to the Police and Crime Plan.  Leads  Lead Force – North Wales
1 - 4	Liaison with Wales Audit Office (WAO)		8	This time is for liaison with the WAO as External Auditor. This will be undertaken jointly for all organisations.
	Dyfed Powys/South Wales and Gwent Only:			
3	Fleet Management – Fuel Usage	Compliance	18	Risk Financial risk Rationale Joint fleet management arrangements. In Dyfed Powys, Gwent and South Wales plans for 2020/21. The time allocation will be split equally.  Scope The review will check compliance with the fuel usage arrangements in place at each organisation. Good practice and benchmarking across the three organisations will be will be shared as appropriate.  Leads Lead Force – Gwent



Quarter	Audits	Туре	Days	Rationale and Scope
	South Wales and Gwent Only			
3	General Ledger	Assurance	11	Risk Business risk Rationale Key financial risk area completed annually. Time allocation: 5 Gwent, 6 South Wales Scope The review considers the arrangements for providing an effective audit trail for data entered onto the general ledger and the appropriateness of the reports generated. The scope of the review does not extend to the budgetary control arrangements and bank reconciliations.  Leads Lead Force – Gwent
3	Payroll	Assurance	14	Risk Business risk Rationale Key financial risk area completed annually. Time allocation: 6 Gwent, 8 South Wales Scope The review considers the arrangements for: the creation, amendment and deletion of payroll records; payment of allowances and pay awards; and payment of salaries. The scope of the review does not include determination of salary scales, appointment and removal of staff, severance payments or reimbursement of travel and subsistence expenses, or pension arrangements.  Leads Lead Force – South Wales



Quarter	Audits	Туре	Days	Rationale and Scope
3	Creditors	Assurance	12	Risk Business risk.  Rationale  Key financial risk area completed annually. Time allocation: 6 Gwent, 6 South Wales.  Scope  The review considers the arrangements for authorising and paying costs incurred by the organisation and the arrangement for control of the organisation's cheques and automated payments. The scope does not include providing an assurance that the expenditure was necessary or that value for money was achieved from the expenditure committed.  Leads  Lead Force – South Wales
3	Debtors	Assurance	11	Risk Business risk.  Rationale  Key financial risk area completed annually. Time allocation: 6 Gwent, 5 South Wales.  Scope  The review considers the raising of debtor accounts, collection of income, receipting, storage and banking of income received by the organisation. The scope of the review does not include identification of the activities giving rise to income for the organisation, the basis of calculating the rates to be charged or that all income receivable has been identified.  Leads  Lead Force - Gwent
	Total (	Collaborative Days	264	198 pan Wales.
	South Wale	s Police Allocation	93	Includes Fleet Usage and Two Force Finance review collaboration
	North Wale	s Police Allocation	50	
	Dyfed Powy	s Police Allocation	50	Includes Fleet Usage
	Gwen	t Police Allocation	71	Includes Fleet Usage and Two Force Finance review collaboration



# Annex D: Annual Plan – 2020/21

Quarter	Review	Туре	Days	Risk, Rationale and Scope
1	Counter Fraud	Appraisal	5	Rationale  A review to test areas of exposure to fraud has been included in each year of the plan.  Scope  The review tests for potential significant fraud exposures due to non-compliance with the organisation's procurement arrangements and/or inadequate or ineffective segregation of duties. The scope of the review does not include identification of all potential fraudulent transactions.
1	Capital Programme	Assurance	4	Rationale  Key financial risk area completed bi-annually.  Scope  The review considers the arrangements for accounting for the capital programme. The scope of the review does not include consideration of the funding arrangements or the specification of the projects.
1	Estates Management – Strategy	Assurance	7	Rationale High area of spend.  Scope The review considers the effectiveness of the arrangement for the management of the fleet of vehicles used by the Force and the Police and Crime Commissioners Office.
1	Contract Management	Assurance	6	Rationale  Key risk area, a contract management review is included in each year of the plan.  Scope  The review will consider the effectiveness of the Project and Programme management arrangements in relation to a selected contract. This should include consideration of financial viability, quality and monitoring of delivery.
2	Expenses and additional payments	Compliance	5	Rationale  Key financial risk area completed bi-annually  Scope  The review will check compliance with the expenses and additional payments policy and procedure. The scope of the review will not include any other aspect of the Payroll arrangements.



Quarter	Review	Туре	Days	Risk, Rationale and Scope
2	Local Policing – Property and Cash	Compliance	6	Rationale  Key operational risk area.  Scope  The review considers the arrangements for managing seized proceeds of crime (property and cash) by Financial Investigation Unit. The review will include visits to two hubs to assess the adequacy of the local arrangements.
2	Corporate Communications	Assurance	6	Rationale  Key risk area.  Scope  The scope of the review will appraise the effectiveness of the corporate communication strategy.
3	Staying Ahead 8 themes	Appraisal	4	Rationale Project risk, key transformational changes.  Scope The review will appraise the arrangements for the delivery of the Staying Ahead 8 theme project.
3	HR Management – Wellbeing	Assurance	5	Rationale Workforce risk area. Scope The review appraises the arrangements for ensuring staff wellbeing.
4	Performance Management	Assurance	8	Rationale  Key Governance area, reviewed annually. This audit has been carried forward from the 2019/20 plan as the new performance management framework was not approved until the final quarter of the year.  Scope  The review considered the arrangements for providing assurance through the demand management and performance management framework that are used to measure the Force's effectiveness. The scope of the review did not include consideration of the accuracy or completeness of all reports presented to the Board or the appropriateness of all decisions taken.
1-4	Collaborative approach	Various	71	Joint contract for 20/21 onwards. Collaborative approach and projects listed in Collaborative Plan in Annex C.



Quarter	Review	Туре	Days	Risk, Rationale and Scope
	Follow up	Follow up	10	Follow-up of implementation of agreed priorities one and two actions from audit reports, ensuring the Organisation is implementing recommendations, and providing reports to the Joint Audit Committee.
1-4	Contingency		2	Contingency allowance to be used as required.
	Liaison with Wales Audit Office		2	This time is for liaison with the WAO as External Auditor, included in Collaborative Review.
1	Annual Planning	Management	4	Assessing the Organisation's annual audit needs – requirement of Internal Audit Standards.
4	Annual Report	Management	4	Reporting on the overall conclusions and opinion based on the year's audits and other information and providing input to the Annual Governance Statement.
1-4	Client Portal			The client portal provides a one stop shop of internal audit reports, progress and recommendation tracker as well as briefings, fraud alerts, fraud updates and committee briefings.
1-4	Management, Planning & Joint Audit Committee Reporting/Support	Management	15	This time includes: meeting client management, overseeing the audit plan, reporting and supporting the Joint Audit Committee, liaising with External Audit and Client briefings (including fraud alerts, fraud digests and committee briefings).

Total days 164



**Annex E: Audit Remit** 

#### Role

The main objective of the internal audit activity carried out by TIAA is to provide, in an economical, efficient and timely manner, an objective evaluation of, and opinion on, the overall adequacy and effectiveness of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's framework of governance, risk management and control. TIAA is responsible for giving assurance to the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's "Governing Body" (being the body with overall responsibility for the organisation) on the adequacy and effectiveness of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's risk management, control and governance processes.

#### Scope

All of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's activities fall within the remit of TIAA. TIAA may consider the adequacy of controls necessary to secure propriety, economy, efficiency and effectiveness in all areas. It will seek to confirm that the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's management has taken the necessary steps to achieve these objectives and manage the associated risks. It is not within the remit of TIAA to question the appropriateness of policy decisions. However, TIAA is required to examine the arrangements by which such decisions are made, monitored and reviewed.

TIAA may also conduct any special reviews requested by the board, Joint Audit Committee or the nominated officer (being the post responsible for the day to day liaison with the TIAA), provided such reviews do not compromise the audit service's objectivity or independence, or the achievement of the approved audit plan.

#### **Access**

TIAA has unrestricted access to all documents, records, assets, personnel and premises of the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and is authorised to obtain such information and explanations as they consider necessary to form their opinion. The collection of data for this purpose will be carried out in a manner prescribed by TIAA's professional standards, Information Security and Information Governance policies.

## **Standards and Approach**

TIAA's work will be performed with due professional care, in accordance with the requirements of the PSIAS.

# Independence

TIAA has no executive role, nor does it have any responsibility for the development, implementation or operation of systems. However, it may provide independent and objective advice on risk management, control, governance processes and related matters, subject to resource constraints. For day to day administrative purposes only, TIAA reports to a nominated officer within the Police and Crime Commissioner Gwent and Chief Constable Gwent Police and the reporting arrangements must take account of the nature of audit work undertaken. TIAA has a right of direct access to the chair of the board, the chair of the Joint Audit Committee and the responsible accounting officer (being the post charged with financial responsibility).

To preserve the objectivity and impartiality of TIAA's professional judgement, responsibility for implementing audit recommendations rests with the Police and Crime Commissioner Gwent and Chief Constable Gwent Police's management.

Consultancy activities are only undertaken with distinct regard for potential conflict of interest. In this role we will act in an advisory capacity and the nature and scope of the work will be agreed in advance and strictly adhered to.

# **Irregularities, Including Fraud and Corruption**

TIAA will without delay report to the appropriate regulator, serious weaknesses, significant fraud, major accounting and other breakdowns subject to the requirements of the Proceeds of Crime Act 2002.

TIAA will be informed when evidence of potential irregularity, including fraud, corruption or any impropriety, is discovered so that TIAA can consider the adequacy of the relevant controls, evaluate the implication of the fraud on the risk management, control and governance processes and consider making recommendations as appropriate. The role of TIAA is not to investigate the irregularity unless commissioned to do so.

### **Annex F: Providing Assurance**

## **Corporate Assurance Risks**

We consider four corporate assurance risks; directed; compliance; operational and reputational, and tailor the type of audit accordingly. For all types of audit we also taken into account value for money considerations and any linkages to the organisational Assurance Framework. The outcomes of our work on these corporate assurance risks informs both the individual assignment assurance assessment and also the annual assurance opinion statement. Detailed explanations of these assurance assessments are set out in full in each audit report.

#### **Assurance Assessment Gradings**

We use four levels of assurance assessment: substantial; reasonable, limited and no. Detailed explanations of these assurance assessments are set out in full in each audit report.

#### **LEVELS OF ASSURANCE PROVIDED**

SUBSTANTIAL	REASONABLE
ASSURANCE	ASSURANCE

LIMITED ASSURANCE

NO ASSURANCE

### **Benchmarking**

Where a similar review is carried out at a number of our clients we will subsequent to the completion of the review at each of the clients we will where relevant provide a benchmarking and lessons learned digest. This digest will include Operational Effectiveness Matters for the Police and Crime Commissioner Gwent and Chief Constable Gwent Police to consider.

# **Types of Audit Review**

The Annual Plan includes a range of types of audit review. The different types of review focus on one or more of the corporate assurance risks. This approach enables more in-depth work to be carried out in the individual assignments than would be possible if all four assurance risks were considered in every review. The suite of audit reviews and how they individually and collectively enable us to inform our overall opinion on the adequacy and effectiveness of the governance, risk and control arrangements is set out in the assurance mapping diagram.

