

Police and Crime Commissioner for Gwent Decision	
PCCG-2019-006	Police and Crime Commissioner for Gwent Decision
Subject	Discontinuation of the OPCC Business Management Solution
Summary	To record the decision of the Police and Crime Commissioner regarding the decommissioning of the OPCC Business Management Solution, InPhase.

DECISION


1. In June 2015, a contract was awarded to Bramble Hub Ltd (PCCG-2015-041) for the implementation of a business management solution (InPhase) to allow multiple sources of data to be brought together, primarily to assist with monitoring of Police and Crime Plan performance and to allow managers within the Office of the Police and Crime Commissioner (OPCC) to deal with workflows across the organisation more effectively. The system was portrayed to be simple to use without any need for specific skills in the area of IT.
2. The contract was awarded over a five year period at a total cost of £56,592.00 (including technical support and software maintenance).
3. Key members of staff undertook training and started to build the system with the assistance of InPhase consultants. During this 'build period' it became clear that the system was not as simple to develop or use as had been stated and that the OPCC did not have any member of staff with the expertise to continue to build the system without continuous support from consultants at extra cost.
4. It also became apparent that many of the functions we required the system to perform were not able to be utilised without partner organisations also having direct access to the system. In order to resolve this issue, all partners would need to be provided with licences and access to the system at additional cost when the documentation which would need to be accessed could be sent via email, free of charge. As a result, development of the system was paused in late 2016.
5. In November 2018, a query was raised as to whether the OPCC would continue using the InPhase system by our IT providers as the databases set up for the software needed to be moved or potentially decommissioned if the data they contained was no longer required.
6. The Chief Executive and Chief Finance Officer agreed that the system did not meet our needs and that it could be decommissioned.

6. I am satisfied that all reasonable effort has been made to utilise the software. I concur that as it does not meet the needs of the OPCC and that to bring it in to use would incur substantial additional cost that cannot be justified in the current financial climate. The system will be decommissioned with my office continuing to make use of alternative working arrangements.

Jeff Cuthbert B.SC., MDIPD, Police and Crime Commissioner for Gwent

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct. Any such interests are recorded below.

The above request has my approval.

Signed 	Date 6/8/19
Contact Officer	
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Background papers	Decision log PCCG-2015-041