ICV PERFORMANCE INDICATORS

OUTCOME: Effective oversight of the Independent Custody Visiting Scheme to ensure the rights, entitlements, health and wellbeing of detained people are upheld in Gwent police custody.

Performance indicators tend to fall into 6 areas: Frequency of Visits; weekday coverage; weekend coverage; immediate access to custody; number of detainees visited and quality of care. With that in mind, we also record the detention of young people with and without an appointed appropriate adult; the provision for religious and cultural requirements; people detained for mental health reasons; and near misses.

Most figures will be collected monthly with reports to each meeting.

The collected figures will form an evidence base that recognises the independence of the ICVs and provides data to challenge force performance and practice in the Gwent force custody suites.

Performance Indicators - 2015	January	February	March	April	May	June	July	August	September	October	November	December
Number scheduled visits												
Number of actual visits during month												
Number of visits to Ystrad Mynach in month												
Number of visits to Newport in month												
Number of detainees in custody												
Number of offered visits taken up over a month (represented as a %)												
(Represented as a number)												
Number not visited (other such as incapacitated etc.) (over month)												
(Represented as a number)												
Number of weekday AM visits during the month												

Number of weekday PM visits during the month												
Number of weekday evening visits during the month												
Number of weekend visits (over month)												
Immediate access (1-5 mins) (over month)												
Access delayed (5-15 mins) (over month)												
Access delayed (over 15 mins) (over month)												
Access denied/ visit aborted (over month)												
Number of custody records accessed by visitors during visits (over month)												
Number of young people (under 18) detained												
Number of young people (under 18) detained and visited who had an appointed appropriate adult												
Number of aged under 18 detainees who were kept in detention post charge												
No. of female detainees												

No. of female detainees that got offered a hygiene pack												
Number of detainees visited who had their cultural and religious needs provided for upon their request												
Number of detainees that had access to translators												
Number of adult s.136 & s.135 adult detainees												
Number of s.136 & s.135 aged **under 18** detainees												
Number of incidents witnessed with use of force / restraint												
Number of issues raised at end of visits with Custody Sergeants (over month)												
Number of issues addressed immmediately by Custody Sgt (over month)												
Number of issues that were referred to the Custody Inspectors												
Number of issues that needed to be progressed by the OPCC												