Swyddfa Comisiynydd yr Heddlu a Throseddu, Gwent Office of Police and Crime Commissioner, Gwent Pencadlys Heddlu Gwent | Gwent Police Headquarters, Croesyceiliog, Cwmbrån, NP44 2XJ

Ffőn | Tel: 01633 642 200 E-bost | Email: commissioner@gwent.pnn.police.uk Gwe | Web: www.gwent.pcc.police.uk

Comisiynydd Heddlu a Throseddu Gwent | Police and Crime Commissioner for Gwent: Jeff Cuthbert B.Sc., MCIPD



The Rt Hon Sajid Javid MP Home Secretary Home Office 2 Marsham Street LONDON SW1P 4DF

7th August 2018

Dear Home Secretary,

HMICFRS Inspection – Understanding difference: The initial police response to hate crime

As required by statute, I am writing to you with my comments on the HMICFRS report on Understanding the difference: The initial police response to hate crime.

I welcome the report which reflects the progress made by Gwent Police in responding to hate crime and I am delighted that HMICFRS has recognised Gwent Police for the forward-thinking practice which has been established. Gwent Police has committed to increasing the numbers of hate crimes reported by communities and to ensuring the best possible service is delivered to victims. It is because of the hard work, compassion and commitment of officers and staff that we are able to celebrate key achievements such as this positive report.

I am pleased that, within the report, Gwent Police was singled out for innovative and positive practices undertaken to support victims of hate crime, such as dedicated Hate Crime Support Officers who contact victims and provide follow-up support and a Cyber Community Support Officer who works to raise awareness of and deter issues such as online bullying as well as Cyber-fraud. The report acknowledges that Gwent Police has made excellent progress in this area with a victim satisfaction rate of around 80%. Supporting victims is one of my priorities and I am pleased that this report reflects that victims can be confident that they will be supported by Gwent Police.

Rydym yn croesawu gohebiaeth yn y Gymraeg, a phan ddaw i law, byddwn yn ateb yn y Gymraeg – ni fydd hyn yn gohirio ein hymateb. Os hoffech dderbyn gohebiaeth yn y Gymraeg o hyn ymlaen, neu os ydych wedi cael eich gwahodd i gyfweliad neu gyfarfod ac yr hoffech ddefnyddio'r Gymraeg, anfonwch e-bost at: Commissioner@gwent.pnn.police.uk. Darperir gwasanaethau cyfieithu.

We welcome correspondence in Welsh and where received, we will reply in Welsh - this will not delay our response. If you wish to receive correspondence in Welsh hereafter or if you have been invited to an interview or meeting and you wish to use Welsh, send email to: Commissioner@gwent.pnn.police.uk. Translation services will be provided.

The Chief Constable and I are fully committed to ensuring that Gwent Police builds on the areas identified and I am confident that this report will reassure the public of Gwent that their policing service is in a good position moving forward. I can confirm that I will continue to hold the Chief Constable to account via twice yearly reports on Hate Crime to my Strategy and Performance Board and throughout the year via our assurance framework.

Yours sincerely

Jeff con

Jeff Cuthbert B.Sc., MCIPD Police and Crime Commissioner for Gwent

Cc: Wendy Williams, HMI Julian Williams, Chief Constable