

Police and Crime Commissioner for Gwent Decision	
PCCG-2019-070	Police and Crime Commissioner for Gwent Decision
Subject	Complaints File Inspection for 1st April 2019 to 30th September 2019
Summary	To record the decision of the Police and Crime Commissioner regarding the monitoring of complaints where Police Officers or Police Staff members have been subject of a complaint.


DECISION

1. There is a statutory requirement for Police and Crime Commissioners (PCC) to monitor complaints against officers and staff within the force under the Police Reform and Social Responsibility Act (PRSRA) 2011. The role of the PCC is to ensure the correct process has been followed in relation to complaints made; the PCC is not able to question or request amendment to the outcome of the complaint.
2. An inspection of a random selection of Gwent Police's Professional Standards Department (PSD) complaint files received between the 1st April 2019 and 30th September 2019 was undertaken by the Public Response Assistant. The files were inspected in an electronic format on the Centurion Force Information System.
3. A comprehensive dip sample was undertaken for all complaint types.
4. All of the complaint files were found to be in order. As such there were no areas of feedback provided to PSD on this occasion.
5. I am satisfied that the complaints examined from members of the public against Police Officers or Staff Members of Gwent Police have been properly dealt with by the Chief Constable. I was pleased that no issues were found when undertaking the dip sampling process and commend the PSD for the work undertaken to achieve this outcome.

Jeff Cuthbert B.SC., MDIPD, Police and Crime Commissioner for Gwent

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct. Any such interests are recorded below.

The above request has my approval.

Signed 	Date 6/3/20
Contact Officer	
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Background papers	None