



OFFICE OF CHIEF CONSTABLE – Chief Constable’s Update	
REPORT TO:	Strategy and Performance Board
DATE OF MEETING:	26 th November 2019
REPORT OF:	The Chief Constable
REPORT AUTHOR:	Inspector Shane Underwood
PURPOSE:	To update members of the Strategy and Performance Board of significant events and work that has taken place since the previous update in September 2019.

1. Chief Officer Structure

I am delighted to welcome DCC Amanda Blakeman to the Force who will undoubtedly be a tremendous asset to Gwent Police. We are now in a position of transition and as of 1st December 2019 the structure of the Force in terms of Chief Officers is as follows:

Pam Kelly – Chief Constable
Amanda Blakeman – Deputy Chief Constable
Jonathan Edwards – Assistant Chief Constable
Nigel Stephens – Assistant Chief Officer of Resources

I would like to take this opportunity to thank T/ACC Rhiannon Kirk for her support whilst covering the position of Assistant Chief Constable in recent months.

2. Digital Provision

App Development – The Digital Services Division e-services team have been upskilled with App development training to broaden our capability to develop in-house solutions to support digital innovation opportunities. They have in recent months developed a number of applications to be made available across both forces, these include:

Knife Crime - This is the first native application created by Digital Services Division, which allows for easy access to up to date knife crime or suspected knife crime incidents and intelligence. Providing maps to help direct patrols

to areas of concern along with news feeds that are generated from 'knife crime' related key word searches. There is also guidance and support in relation to current legislation, stop search and referral pathways to support perpetrators identified as vulnerable and in need.

Online Uniform Ordering – This provides the ability to access an online application that links officers and staff to our uniform stores to reduce bureaucracy and improve the efficiency of ordering and collecting new uniform or equipment.

Mental Health - An application that provides localised information on mental health support and resources, information to support and officers initial assessment and guidance, which also enables the direct communication with mental health triage practitioners and health boards.

Right Wing Library - An application that holds searchable information on a range of symbols, words, clothing and other associations to known Right Wing Groups. The aim of this is to allow officers, staff and partners easy access to identify and report on associations.

Ethics portal - A portal to enable the pro-active engagement with 'ethical dilemmas'. The application serves as a repository for a number of ethical dilemmas with questions and officer/staff considerations available for viewing. The portal also allows the opportunity to add individual 'ethical dilemmas' for wider debate and consideration.

Body Worn Video - Usage and compliance information provides the ability for managers to review and scrutinise the usage and adherence to policy requirements across all force users. This application is currently in development.

Digital Interview Recording - Digital Services Division are implementing a new digital interview recording system to replace our existing CODES system. Implementation of the new Capita product commenced on the 18th of November and concludes on the 17th of December 2019. The new system has a link to our NICHE Records Management System that allows for automation of officer recording processes pre and post interview, reducing bureaucracy and report time. The system supports an improvement to our continued professional and technological approach to a digitised and efficient custody and investigation process.

National Enabling Programme - Introduction of Office 365. Officers and staff across both organisations will see the integration of Office 365 over the coming months. Our ICT colleagues in SRS and South Wales have worked tirelessly to get us to the important milestone of a live technical pilot which is imminent. Office 365 will provide a whole new suite of Microsoft applications

that will greatly enhance our productivity services across the whole of the organisation and we have been working closely with Deloitte and Microsoft to demonstrate the capabilities and potential benefits, including building our own capability to continue to grow and maximise our investment in the future. First to benefit will be the following areas:

Improved Chief Officers Group governance and meetings
Integration of technology into daily management meetings
Common rota visibility
Improved internal engagement through a digital community space
A shared and secure portal for police and partners to share and work more effectively in collaboration across a range of areas of business, particularly focussing on areas of risk as priority.

Gwent is now admitted into the 50 user technical pilot, which is a gateway to the 250 Use Case pilot planned for the new year before rollout to the force in 2020/21.

3. Collaboration

The Chief Officers met recently with our colleagues at South Wales Police to explore further collaborative service models to support the delivery of Policing Vision 2025. We continue to work with other collaborative partners including South Wales Fire and Rescue Service, Local Authorities and the National Health Service.

4. Serious Major Crime

Key Results

Operation Empire – One male arrested with £34k and 1 kilo of cocaine. Numerous vehicles seized.

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To date there have been 33 disruptions in total of Organised Crime Groups from several targeted operations.

Modern Day Slavery – Train the Trainer course attended by operational staff to disseminate expertise throughout the Force.

Fraud & Financial – Action Fraud Triage, 234 victims contacted and safeguarded. Continuous Professional Development day held in Bridgend.

Proceeds of Crime Act investigation - £600,000 retrieved. Ongoing campaigns for Money Laundering and Romance Fraud. Action Fraud Triage delivered 1 hr session to all front line officers to increase awareness and knowledge.

Cyber Related Crime – Cyber Community Support Officer continuing with Protect Campaign. This includes safeguarding victims including alerts, social media, community engagement and partnership working.

County Lines – County Lines intensification week conducted whereby we worked with Stagecoach to identify bus routes being used as a means of transportation by criminals. There were also visitations of individuals where intelligence exist they are ‘cuckooed’. Media messaging both internally and externally has been delivered. County Lines training is in the process of being delivered to all front line staff.

Serious Violence Co-ordinator Pilot - The Serious Violence Prevention Project endeavours to support communities in tackling serious violence by engaging in early intervention and prevention programmes with young people. The key deliverables are:

Provision of high quality support and advice to young people who are at risk of criminal involvement.

Improved local, multi-agency partnership working.

Reduction in harm caused by serious violence.

Reduction in prevalence of serious violence.

The pilot is working with St Giles Trust– for the most vulnerable individuals who are most at risk of being involved in crime and serious violence. This work includes bespoke 1:1 intense support by a St Giles Trust worker.

Banardos provide early intervention with those vulnerable to involvement in crime and serious violence. 1:1 support is provided.

Positive Futures - Early intervention with primary schools for children showing the first signs of concerns in their behaviour. Fearless – a group that provides education to the youth community.

To date we have engaged with 825 people, conducted 44 workshops and trained 74 professionals.

Drug Steering Group – First meeting held with partner agencies – from which a drug profile for Gwent has been developed. With assistance from Home Office resources three locality reviews are being undertaken (Newport, Torfaen, Caerphilly), this will be followed up with a review of the Partnership

Landscape across Serious Organised Crime and Serious Violence to develop a common data set, a common understanding and analysis of the current Serious Violence picture. This will be supported by the facilitation of a number of community harm workshops with senior managers to which will examine the current governance arrangements to tackle serious violence and community harm.

Development Activities - We will examine how existing good practice (i.e. Newport SOC pilot) can be rolled out operationally throughout the entire Force area.

We will agree local leadership and accountability.

We will agree common targets, milestones and approaches via a Gwent Community Harm Implementation Plan.

5. Police National Database (PND) Usage

I am pleased to report that PND searches have increased by 43%. More training has been arranged for December and January, focussing on custody staff, and those personnel within Intelligence and Organised Crime Unit. The longer term plan is for the Force Control Room and Disclosure Barring Service staff.

Further arrangements have been made through the College of Policing to deliver the PND 'flagging' course early in the new year relating to PND confidential.

6. Citizens in Policing

Special Constabulary – New intake of Special Officers started on 28th October with plans for another intake in March 2020 and regular ongoing intakes throughout the year.

Mini Police (Heddlu Bach) – New cohort of schools came on board in September taking the total to 50. We have also launched a new E-Handbook for schools.

New Cadet Unit – Has been established in Trinity Fields School and Resource Centre, Ystrad Mynach. This is a school with a wide range of learning difficulties and physical and medical needs.

Digital Volunteer – This is a new role which has been developed is to be advertised to cyber students at the University of South Wales. The role will allow the testing of cyber systems to identify any risks that are required to be mitigated.

