

INFORMATION DISCLOSURE

1 APRIL 2020 - 31 MARCH 2021

Number and Compliance Rate (%)

Disclosure Type	Performance Indicator	April	May	June	July	August	September	October	November	December	January	February	March	Total Demand
Subject Access Requests	One calendar month	19 (100%)	17 (100%)	24 (100%)	27 (100%)	17 (95%)	18(100%)	22 (100%)	22 (100%)	15 (100%)	21 (100%)	21 (95%)	32 (100%)	255
Freedom of Information	21 Days	62 (100%)	30 (100%)	75 (58%)	85 (66%)	53 (65%)	63 (58%)	71 (54%)	70 (75%)	70 (80%)	107 (88%)	68 (94%)	124 (76%)	878
CAFCASS	Stage 1: 5 wkg days Stage 1/2/2a: 10 wkg days Stage 2b: 15 wkg days	43 (100%)	58 (100%)	75 (100%)	33 (100%)	44 (100%)	52 (100%)	64 (100%)	54 (100%)	48 (100%)	70 (100%)	70 (100%)	78 (100%)	689
RTC Disclosure	Various 20 days (MIB only)	133 (n/k)	114 (n/k)	126	88 (n/k)	66 (n/k)	42 (n/k)	50 (n/k)	70 (n/k)	43 (n/k)	58 (n/k)	69 (n/k)	92 (n/k)	951
CICA	30 & 60 days	47 (100%)	37 (100%)	47 (100%)	39 (100%)	60 (100%)	57 (100%)	61 (100%)	53 (100%)	36 (100%)	61 (100%)	56 (100%)	63 (100%)	617
Court Orders	10 days	43 (110%)	35 (100%)	49 (100%)	48 (100%)	45 (100%)	48 (100%)	51 (100%)	43 (100%)	36 (100%)	56 (100%)	33 (100%)	50 (100%)	537
Data Protection Misc	No specific time	35	24	7	12	8	12	17	16	12	18	16	18	195
CLPD	3 working days	46 (n/k)	45 (n/k)	56 (70%)	82 (70%)	70 (86%)	60 (86%)	64 (94%)	32 (94%)	57 (96%)	58 (100%)	47 (98%)	45 (94%)	662
Safeguarding	10 working days	494 (100%)	439 (100%)	533(100%)	638 (100%)	559 (100%)	470 (100%)	551 (100%)	495 (100%)	425 (100%)	413(100%)	448 (100%)	614 (100%)	6,079
Disclosure & Barring Service	Various	2391	1894	2206	2904	2844	3293	3542	2603	1887	2321	2287	2578	30,750
PNC A/S creation	90% within 24 hours	86.0%	89.5%	90.8%	87.8%	91.3%	76.7%	82.9%	81.6%	86.1%	85.5%	85.6%	72.2%	
PNC Disposal History	75% within 10 days of receipt	95.7%	95.7%	95.7%	93.4%	96.2%	97.3%	95.4%	95.0%	84.2%	83.4%	83.0%	83.0%	

KEY:

The data represents core demand and not repeat demand.