

Police and Crime Commissioner for Gwent Decision	
PCCG-2019-043	Police and Crime Commissioner for Gwent Decision
Subject	Complaints File Inspection for 1st October 2018 to 31st March 2019
Summary	To record the decision of the Police and Crime Commissioner regarding the monitoring of complaints where Police Officers or Police Staff members have been subject of a complaint.


DECISION

1. **There is a statutory requirement for Police and Crime Commissioners (PCC) to monitor complaints against officers and staff within the force under the Police Reform and Social Responsibility Act (PRORA) 2011. The role of the PCC is to ensure the correct process has been followed in relation to complaints made; the PCC is not able to question or request amendment to the outcome of the complaint.**
2. **A request was made to the Professional Standards Department for a list of all conduct complaint files that had been finalised between the 1st October 2018 and 31st March 2019. These were sent to the Head of Assurance and Compliance in the Office of the Police and Crime Commissioner, who randomly selected the files to be inspected. The inspection was then undertaken by the Public Response Assistant with all files being viewed in an electronic format on the Centurion complaints recording system.**
3. **The majority of the complaint files were found to be in order. There was one file that was not available. This was fed back to PSD who informed us that no investigation took place in relation to this conduct matter due to the resignation of the person involved. No further feedback was provided to the PSD on this occasion.**
4. **I am satisfied that the complaints examined from members of the public against Police Officers or Staff Members of Gwent Police have been properly dealt with by the Chief Constable.**

Jeff Cuthbert B.SC., MDIPD, Police and Crime Commissioner for Gwent

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct. Any such interests are recorded below.

The above request has my approval.

Signed 	Date 12/8/19
Contact Officer	
Name	Joanne Regan
Position	Head of Assurance and Compliance
Telephone	01633 642200
Email	Joanne.Regan@gwent.pnn.police.uk
Background papers	Register of Feedback