

OFFICE OF THE POLICE AND CRIME COMMISSIONER	
LEAD CHIEF OFFICER:	ACC Williams
TITLE:	Community Engagement
DATE:	20th July 2016
TIMING:	Regular
PURPOSE:	For Monitoring Purposes
1.	<u>RECOMMENDATION</u>
1.1	For noting by the Commissioner as a summary of the present position in relation to Community Engagement.
2.	<u>INTRODUCTION & BACKGROUND</u>
2.1	<p>This report provides an overview of the current community engagement structure which covers:</p> <ul style="list-style-type: none"> 3.1 'Your voice' community consultation process and communications 3.2 Inspector's community surgeries 3.3 Mobile station deployment 3.4 Gwent Now figures
3.	<u>ISSUES FOR CONSIDERATION</u>
3.1	<p>'Your Voice'</p> <p>The Chief Constable engagement requirements under the Police Reform and Social Responsibility Act 2011 (s.34), include obtaining the views of people at the neighbourhood level, regularly hold local meetings for the public to engage with neighbourhood policing teams and providing information to local people on how the Force are dealing with local crime and disorder.</p> <p>In order to comply with this requirement the 'Your Voice' process was introduced in April 2015 after a comprehensive review of the Police and Communities Together (PACT) process.</p> <p>The new process runs over a 6 month cycle and compliments the core neighbourhood policing principles of access, influence, intervention and answers.</p> <p>Over 40,000 members of the public have been electronically surveyed by local Community Support Officers' (CSOs) which has resulted in local partnership priorities being agreed and documented on the public facing website.</p> <p>The numbers of hits on the public facing websites covering the priority updates are very low so live time communications are being pushed via twitter rather than slower updates on websites as this has been very well received from the public. Updates are also communicated via the monthly inspector's blog.</p> <p>Action plans were originally documented on the neighbourhood management data base (NMDB) in every sector across the force but are now recorded on</p>

	<p>Niche.</p> <p>The next cycle of the process is due to take place in October 2016.</p>
3.2	<p>Inspector's community surgeries</p> <p>Inspectors are now forward planning community surgeries at least once every 4 months in each policing area. The initial feedback has been in the main positive, with most well attended.</p> <p>This structured Inspector engagement is also complimented by regular attendance at local council meetings as agreed between each geographical Inspector, their respective community councils /elected members and local Senior Management Team (SMT). All uniform Inspectors now produce a monthly blog which has been very well received by the community. Detective Inspectors are now also producing regular external blogs.</p>
3.3	<p>Mobile station deployment</p> <p>After a review of the use of mobile police stations a decision has been made that the fleet would be reduced to 1 East and 1 West. The stations are booked out via the online process and are primarily deployed for events, crime and anti-social behaviour preventative engagement, and as part of community tension activity post critical incident. The 2 stations are now used far more efficiently for targeted engagement opportunities.</p> <p>Bespoke engagement continues to take place in every sector across the force via local surgeries, attendance at various community meetings, crime prevention panel meetings and supporting key community events.</p>
3.4	<p>Transition to Gwent now.</p> <p>In April 2016 the force migrated from 'OWL' to the new 'Gwent Now' community messaging system. Training has been rolled out to super users who will cascade the training to each local team. Just over 48,000 members are on the system most of which transferred directly from OWL, some of which are newly signed up. The system has had a relatively low-key introduction to date. As soon as impending updates are in place a more formal high profile launch will take place.</p>
4.	<p><u>NEXT STEPS</u></p>
4.1	<p>The new 'Engaged Communities' meeting will replace the former Gwent engagement forum and will take place on a quarterly basis. The meeting will monitor the progress of community engagement across the force and expand its involvement to capture all levels of engagement across each local authority area. The first meeting is due to take place on 5th July.</p>
5.	<p><u>FINANCIAL CONSIDERATIONS</u></p>
5.1	<p>To date the costs have been met from the corporate communications budget sum total of £1,300 initial outlay on promotional materials for 'Your voice' but no further significant on-going costs.</p>
6.	<p><u>PERSONNEL CONSIDERATIONS</u></p>
6.1	<p>Not applicable.</p>

7.	<u>LEGAL IMPLICATIONS</u>
7.1	Police Reform and Social Responsibility Act 2011 (s.34).
8.	<u>EQUALITIES AND HUMAN RIGHTS CONSIDERATIONS</u>
8.1	This project/proposal has been considered against the general duty to promote equality, as stipulated under the Strategic Equality Plan and has been assessed not to discriminate against any particular group.
8.2	In preparing this report, consideration has been given to requirements of the Articles contained in the European Convention on Human Rights and the Human Rights Act 1998.
9.	<u>RISK</u>
9.1	Not applicable.
10.	<u>PUBLIC INTEREST</u>
10.1	Issues of public interest relating to this document will be contained within the Joint Community Engagement Strategy (Annex 12.2). That document has already been published on the PCC's and Gwent Police Force websites.
11.	<u>CONTACT OFFICER</u>
11.1	CI Paul Staniforth
12.	<u>ANNEXES</u>
12.1	None

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Office of the Chief Constable	
I confirm that the Community Engagement report has been discussed and approved at a formal Chief Officers' meeting. It is now forwarded to the OPCC for monitoring purposes .	
Signature: 	
Date: 05.07.16	
	Tick to confirm (if applicable)
Financial The Chief Finance Officer has been consulted on this proposal.	√
OPCC The Chief of Staff has reviewed the request and is satisfied that it is correct and consistent with the PCC's plans and priorities.	√
Legal The legal team have been consulted on this proposal.	n/a
Equalities The Equalities Officer has been consulted on this proposal.	n/a
Chief of Staff: I have been consulted about the proposal and can confirm that financial, legal, equalities etc... advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate report to be submitted to the Police and Crime Commissioner for Gwent.	
Signature: 	
Date: 13.07.16	
Police and Crime Commissioner for Gwent I confirm that I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. The above request has my approval.	
Signature:	
Date:	